

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- Gulf Coast Endoscopy Center of Venice has the Best staff. Professional, caring, smart, and kind. They treated me with respect and dignity, and made me feel comforted. I knew I was in good hands. Thank you!
- I was impressed with the service from the moment I entered until a staff member walked me to the car for my return home. The service was orderly and efficient and on schedule. The facility was clean, fresh, quiet and pleasant. All the staff from admitting clerk, nurses and doctor were pleasant and friendly. I would definitely recommend this center and I will return in the future if I need provided services again.
- I have never had a bad experience here or with Dr. Felman's office staff! Very organized yet still caring.
- This was my 2nd colonoscopy performed by Dr. Ricardo Lopez-Valle. I would highly recommend him to anyone looking for a Gastroenterologist. He is not only professional, he is kind, & very thorough when explaining the procedure & outcome. The staff (including the front desk), are absolutely wonderful! From the minute you sign in to the staff assisting to your exit, I was treated with respect & kindness. In particular, Becky R.N. couldn't be any kinder. She truly is wonderful. The clinical staff (in the procedure room), were superior. They introduced themselves and let me know the part they played in the procedure. It was a great team. The recovery R.N. was the cherry on the top. I'm so glad I was directed to your center. 10 out of 10!
- All of it was fast and easy. The pressure in my throat is not as bad as it was but it all is still is very painful. I don't think I can wait with this type of pain to see the doctor to help alleviate this. There was a possible medicine change but no call the day after like I was told they were. The doctor, nurse at prep station and the person who put my IV in were ABSOLUTELY amazing people. Very thorough, respectable and listened with a very kind ear. I think they all should be recognized for such a great experience. When someone has many different medical issues they went above and beyond to make me comfortable.
- Loved all the ladies who cared for me at the center! I was awoken from the propofol in the recovery area by a nurse. She told me that the doctor spoke to me after the procedure. This is impossible, as I was out cold. If the doctor spoke to me, she was speaking to me while I was unconscious, and therefore unable to hear or understand what she had to say. I mentioned this to the nurse who woke me and she said that I probably just don't remember the doctor speaking to me. Of course I do not remember the doctor speaking to me, I was out cold! I noticed that the green dismissal sheet included with my paperwork, states that sedation could cause me to forget what you have told me. I believe that that is a statement used to cover your butts, as obviously you will not know what someone says to you when you are sedated. Other than being told that a polyp was removed for biopsy, I do not know/understand the results, in the doctor's opinion, of my colonoscopy. Two of the photographs included in the papers I were given look horrible, yet no one could tell me what I was looking at. I would have liked to have known before I left the facility. I don't think the doctor should try to talk to you while you are still sedated. I was called by the center this morning to check up on me, and while I appreciate that, I do not know anymore about what they found than I did when I left. I am hoping that a call to the doctor herself at Florida Digestive Health, will give me more information. But I do think that it would've been nice to know more before I left the endoscopy center. By the way, while I know that having the colonoscopy done is not a cure, I am in just as much discomfort as I was when I went for my initial appointment with the physicians assistant. I do know one thing, I will never have this procedure done again if I have to use the same product for prep. In fact, I am surprised that anyone goes through this having to use that product called Gavilyt. I have had a colonoscopy before, and prep was nowhere near as horrible as this experience. I know this is the doctor office issue, not the center's issue, since they prescribed it, but I will not go through this again using that stuff. Overall, the staff at Gulf Coast Endoscopy were wonderful and I would return to the center, though hopefully not have to. My main issue is being told that the doctor "spoke" to me after the procedure when that is impossible.
- Dr. Kondapoli has performed colonoscopies on both my wife and on me and always competently, professionally and courteously. If the need arises again we will happily return.
- I understand my name is complicated but I wish the front desk staff just asked how to pronounce it instead of making fun and laughing about it while I was in the waiting room. While the nurse taking care of me was super nice and seemed very knowledgeable, I was bit concerned with hygiene. She kept putting her hair behind her ears while taping my IV and she had already removed her gloves.

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Patient Testimonials

- The prep used this time wasn't as efficient as the previous time. I prefer to have another colonoscopy in 3 years, rather than 5 years, because I had 9 polyps this time.
- These people were SO kind, patient & professional: Becky, Laura, Jane, Tim, Nathan and the sweet lady who registered me (long blond hair).
- My experience could not have been better. My procedure went smoothly and every staff member was wonderful, careful, and concerned.
- Thank you so very much for treating me with care and respect and for exhibiting such professionalism. Thank goodness you do what you do and seem to really enjoy this line of important healthcare.
- My experience with colonoscopy was outstanding! The procedure, taking pills, was good. Never fun in the bathroom!! The facility was wonderful; everyone treated me very well and I was very comfortable. Dr. Agnello is a wonderful Dr. and she has done this procedure on me several times. I would highly recommend everyone there, very professional and efficient!
- It was a great experience from the front desk to RN Julie she was so comforting, awesome bedside manner. The staff in the procedure room were fantastic! First time having Propofol,, it was a better experience,, Thank you to all the staff for their care
- Everyone was great from pre to post! Woke me up too soon though. Should've let me enjoy my first-ever Propofol nap! :)
- For the fact that I needed this procedure, the experience was as pleasant as possible
- Lori B was fantastic. She explained everything in detail and was very knowledgeable and polite
- I have always had confidence in Dr. Agnello and her staff. They are all very professional from the front office staff to the nurses, anesthesiologist, aides and of course Dr. Agnello herself. Thank you.
- It was very comforting to see the staff working so well together and the happy banter amongst them. The whole vibe was somehow soothing. That was my experience. Thank you for not making me feel like a number.
- This was the absolute best experience that I had ever had for a procedure. Everyone at the surgery office was the best and they all worked together as a team.
- Kathy from the surgery intake staff was terrific and was very good with the insertion of the IV as I am a hard stick. She got it the 1st time!!!
- Everyone was wonderful. It is like a well oiled machine. Thank you to Becky, Kelli, Denise, the young lady who assisted the Dr. And Colleen., and of course to Dr. KONDAPALLI. God bless.
- I keep coming back not for the facility but the staff. From the check in, Kathy, to preoperative Amelia, To the procedure room, Sharon from anesthesia was excellent, to postoperative Jane. Your staff is courteous, compassionate, smiling, informative and they work well together and they know their job and do it well. Of course love Dr Agnello. It's the people that make your facility as good as it is, will always recommend.
- been using this facility for 20 years and always have excellent care
- Everyone was exceptional, from Kathy at the front desk, to Lori RN at pre op, to Lora RN at circulator, Debra RN, to Bethany Post Op RN, to Frances CRNA. They all were very professional, knowledgeable, kind and caring to me while I was their patient, They are an asset to your company.
- Really the only thing was I felt rushed to wake up and leave. I never got anything to drink afterwards. That was disappointing. The lady taking my vitals and doing my IV was very nice, most people were friendly. Procedure went fine.

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- Very professional, kind, responsive! I felt like a special patient! Congratulations all! You are the best!
- Awesome awesome experience from beginning to end!! Great staff who were engaged and empathetic and compassionate.
- Treated well before, during & after procedure.
- I was greeted with a smile and caring staff, very short time in waiting room. My iv was painless with caring and patient nurses.
- The next day I woke up with swelling, what feels like bruising and irritation on my left side of my chin and neck. I did mention this to the person who called to check on me. They mentioned maybe my airways needed to be adjusted during procedure. I just don't understand how I would get bruised from this. Also, my procedure was scheduled to start at 9:30am, I was rolled into the room at 10:07! My husband was told I would be done by 10:30am so he was in the parking lot by then but I wasn't walked out until closer to 11:30am. Everyone was extremely nice before and after my procedure.
- Every aspect of this experience was top notch. Care. Professionalism. Timely. Exceptional communication. And seldom have I had the smallest pinprick for an IV in my life. Amazing team of medical and administrative pros!
- Excellent care at this facility. The nurses were phenomenal. I was completely put in a relaxed state with them and the nurse anesthetist. Of course Dr. Taylor was awesome!
- The entire team was awesome. You are treated with respect and dignity. Dr. Agnello is great. She made the entire process stress free.
- From check in to being picked up in the car my experience was top shelf. The kindness, courtesy and respect were greatly appreciated. I was nervous about the procedure and was quickly made to feel comfortable and confident. Thank you to a tremendous team
- Everyone on the staff treated me like a queen! Explained everything ahead of time and I met everyone involved in my procedure. They are all the best!!
- It was not clear to come to the procedure building along E Venice Ave. We went to the bldg behind 7-11.
- Absolutely the Best Care and Comfort. Cannot say enough Positive Comments about Everyone and Everything I experienced yesterday. Excellent Facility. Thank You for Everything!!
- Dr. Agnello is caring and compassionate. She is easy to approach and talks you through what is needed in an easy to understand format. The office and surgical teams are also wonderful!
- They were very busy but never missed a step. Outstanding all the way around!
- While I was waiting for the procedure, my nurses (Lori, Lora, and Jane) were all very kind to me. Answered my questions and made sure I was comfortable (gave me nice heated blankets. :-)) Robin explained about the anesthesia and during the procedure she made sure I had a good sleep! Dr Taylor came to see me after I was awake and discussed the results with me and answered questions. They truly were the Dream Team!!
- I thought my care was excellent. I think the arrival time 45 minutes prior to the procedure is excessive. Also, Dr. Taylor was running behind. I inquired after waiting 30 minutes after my scheduled procedure time, and was then told she was running 30 minutes behind. Communication makes a very big difference, particularly when patients are very nervous about their appointment. Thanks.
- It surprised me. I was not put to sleep and I got to see the whole procedure on a TV by my bed and I don't believe it could have been better. Thank you to the nurses who did the good job.

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- This was my first time and was a little nervous and everyone put me at ease. They were all ready for me with no waiting at all.
- For what is generally looked at as an unpleasant procedure,(colonoscopy) Gulf Coast Endoscopic is one of the best referrals my primary physician has made. The staff - from check-in to discharge - immediately puts you at ease with their friendliness and professionalism. The facility is spotless and even the waiting room chairs are more comfortable than most medical facilities offer. I wouldn't hesitate to return if and when I need another endoscopic procedure.
- Everyone at your facility introduced themselves and were very efficient and kind. Dr Agnello is great and so was the staff!
- Everything was outstanding. The staff, and the timing. This was my first time not being put to sleep. I watched the whole procedure on the TV beside my bed.
- Everyone very professional, compassionate and friendly. I felt very comfortable beginning when I checked in and then with Dr. Agnello and her team. It was a positive experience for a not so pleasant procedure. Let's face it not many people look forward to having a colonoscopy ! Thank you
- The whole staff was exceptionally nice. I would not go anywhere else for this procedure. I love Dr Katie Agnello.
- Everyone was super friendly and helpful. Especially the front desk, my nurse, Lori, the CRNA Robin. Dr. Agnello was very professional and extremely friendly. If I have to come back, this would be the place I would come to. Thank You Everyone.
- Considering this is a procedure I'm Not thrilled about getting, everything is thought out, and everyone there is professional, courteous, and more than qualified. I felt I was in very capable hands from start to finish. Thank You, to the entire staff.
- A big thank you to Becky she had such a calming demeanor and I truly felt so comforted by her. She was amazing!
- Gulf Coast Endoscopy is run very efficiently from check-in to check out the few times I have had a procedure. Professional and personable, they will make you feel comfortable.
- Everyone was very kind and professional, but Lori B went above and beyond. She is extra caring and made my time there much more relaxing. Extra kudos to her!
- I want to thank all of the staff whose names I recall, Julee, Robin, Dr Taylor and the others on the team who made my medical procedure go off without a hitch. Everyone including the front office and staff were super chill, friendly and just truly professional. They made me feel welcomed and put me at ease. There was no doubt everyone was very experienced and knew their job. Overall I could not have been more satisfied with the entire process and would highly recommend Gulf Coast Endoscopy Center of Venice. Great job!
- Even though having a colonoscopy is not fun, I had a good experience at this facility. Everyone i interacted with was pleasant and helpful. I was comfortable and calm. Everything was explained thoroughly and all questions answered.
- Treated with the highest respect, I felt comfortable. Both I and the anesthesiologist recognized each other from previous encounters in her work area. I knew I was in good hands! Totally a positive experience! Thank you
- This is my third time having a colonoscopy and endoscopy at this center with Dr. Agnello. I would highly recommend this center and using Dr. Agnello. Everyone from check-in to discharge was kind, warm, and helpful. They even called the next day to see how I was feeling.
- I was nervous but the staff was so caring and my procedure went so well...easy and painless..

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- I highly recommend the Gulf Coast Endoscopy Center in Venice. Staff are very focused, skilled, compassionate. Gives one the feeling that they are in good hands.
- All around a compassionate, friendly, and genuinely caring staff. Very pleased and grateful for the care received.
- I would suggest including a lightweight pad upon discharge just for leaks/ light bleeding..
- Could not be happier with the level of professionalism, bed side manner, and concern for my well being.
- Thanks. I like that you move through the process rapidly without feeling like a number.
- I appreciate everyone's attentiveness, expertise, and especially their kindness.
- Everything was great from Arrival to departure. Waited a bit longer than I hoped to get called in, but all was very well.
- Excellent preparation instructions and care at surgery center! The preparation is not a pleasant experience, but the staff is excellent!
- I've had several procedures at your facility and must commend you on your staff. Everyone I met was informative and the atmosphere very relaxing. Your staff is efficient while at the same time friendly and welcoming.
- I was very impressed with the care I was given, every one was very nice! I had no problems even though I wasn't sure if I was ready, they assured me that it was okay, so I got there late and they had no problem getting me in for my Upper endoscopy and lower GI. Would definitely refer them to all my friends !
- All staff were very helpful and knowledgeable especially the appointment staff particularly Lynette who explained everything to me about the preparation for my colonoscopy what to expect etc. was wonderful thank you
- I appreciate the follow up calls after the procedure. What a wonderful staff you have acquired, everyone was very sympathetic and professional. Thank you
- The doctors and staff in this facility give excellent, professional care to its patients. I highly recommend this office for all gastrointestinal care.
- The entire staff were very knowledgeable and professional. It was a pleasant experience. Life is good!!
- I can not say enough on how lovely all the staff were to me and my husband (my driver) before during and after my procedure.
- This is the second colonoscopy I have had with Dr Taylor in this facility. Staff could not have been more supportive, caring and helpful. Throughout the entire process. My grade is a A+!
- Everyone was great and I especially want to thank my prep nurse, Brenda, and too the anesthesiologist was very professional and caring.
- Absolutely a wonderful experience from start to finish. They are like a well oiled machine. Precise, efficient and caring.
- The anesthesiologist spoke briefly to me in the surgery room but when she administered the anesthesia it was painful and caused me to react She was surprised it hurt but within a short time I was asleep. The IV area was later bandaged tightly to prevent bruising but it still hurt. I was advised to apply warm compresses when I got home. Pain stopped and there is minimal bruising today
- I was disappointed when I was told my doctor spoke to me after colonoscopy while I was still asleep and have no recollection of the conversation by I guess the info was the same as what the discharge nurse said and written paperwork I am feeling well today and so far doing well

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- The experience was easier than having a tooth filled. Believe it or not, that's easy. Best way I can explain it
- The entire staff was excellent!!! I was nervous and also having symptoms of Vertigo. The nurses made me feel comfortable and started my iv with fluids to help the Vertigo. The staff in the procedure room was empathetic with me being nervous. One nurse held my hand until the sedation took effect. I am grateful they took good care of me. And Dr. Kondapoli is wonderful. I can't praise this group enough!!
- Everyone I dealt with yesterday was extremely kind, friendly, and caring. You have a great team of professionals!
- Dr. Felman and his office staff were wonderful at my pre-colonoscopy consultation. The Endoscopy Center is very well run. From the efficiency and friendliness at check-in, to the prep nurse, Lori, I felt comfortable and knew I was getting great care. Kelly, the anesthetist, was very pleasant and answered my questions. Dr. Felman kindly stopped by to speak to me before my procedure. In the procedure room, Kelly and two other gals, were very friendly and made me feel confident. Dr. Felman is a kind and very astute doctor. I respect him as a fine physician.
- Kelly, Nurse Anesthesiologist, listened to concerns, addressed each one, and this was absolutely the best anesthesia I have ever experienced - not ONE issue (and I've always had an issue!) Kelly was awesome, as was EVERY member of Dr. Kondapalli's staff: Kathy (best IV starter ever!), Desiree, Donna, and the other Kathy at intake desk - caring and kind. Dr. Kondapalli ensures he meets you before you're "loopy" and after the procedure. Everything you need is in print. Almost forgot Jessica G, APRN, will meet with you to go over your needs well in advance of colonoscopy day - she's also great. Dr. Kondapalli has assembled a staff that is genuinely concerned about your well-being. Great experience.
- Without a doubt the best experience I have ever had for a colonoscopy. I applaud the professionalism and empathy of all whom I interjected with.
- Everything went smoothly and the staff very friendly and efficient. Everyone is very caring, and I especially like my doctor!
- I felt very well cared for at every stage. Your staff were all polite and professional.
- I had a great experience with Dr. Agnello. She is professional, thorough, and always makes me feel completely at ease. Everyone at the surgery center was kind, helpful, and attentive from start to finish. I truly felt cared for throughout the entire process. Highly recommend!
- This was my Third colonoscopy & the experience has been As efficient and pleasant as this procedure can be. Would highly recommend my physician, Dr. Agnello.
- It was actually a fun experience with the staff. Especially when you consider I was unconscious during the non-fun part.
- All the care I received was amazing. My nurse Becky was amazing in explaining every detail of what she was doing. Very sweet and caring. Dr. Agnello is very good doctor.
- everyone was perfect "I just wanted to take a moment to say how truly wonderful everyone was during my colonoscopy. From the moment I arrived, every staff member made me feel comfortable, cared for, and at ease. Their kindness, professionalism, and reassuring presence turned what could have been a stressful experience into one that felt safe and even uplifting. I'm so grateful for the compassion and skill of the entire team—thank you all!"
- All the staff I came into contact with were incredibly kind, helpful and courteous. I felt very comfortable and well cared for through the entire process, even after coming in initially with an unease and uncertainty. Thank you for creating an environment of care and comfort.
- Very professional and caring staff. Everything went good from registration to check out. Highly recommend.

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- Excellent staff. They took good care of me and kept me well informed. It was a very relaxed, comforting environment.
- It's no secret that I love the staff at Gulf Coast Endoscopy. They are true professionals that demonstrate the love for what they do. Teamwork is evident. I had a little longer recovery than anticipated and they were right by my side making every effort to help me get comfortable. A special thanks to Dr. Kondapalli, Tammy at the registration desk, Terri for her administrative skills, Lori in pre-op, Lori and Becky in the procedure room, and Denise in PACU. Of course a special thanks to Kelly, my favorite CRNA.
- I dislocated my elbow the morning of procedure. Contacted center and they were easy to work with. Adjusted the arrival time so I could get elbow reduced and still get colonoscopy. Was treated with such care and respect when I got there! Thank you!!!
- I thought it pretty funny your pre printed instructions say; We told you but you were groggy and you don't remember.
- This was the first time I actually woke up during the procedure. And at the end i actually was awakened by the doctor moving the tub around inside me. I was never in discomfort but im not sure if I like it. I usually have a great sleep. By the way I have always used your facility because they always treat you well.
- Everyone was friendly, everything went smoothly and easily, and I was made comfortable the entire time.
- All staff that attended to me the day of the procedure were very compassionate and understanding. They made everything as tolerable as possible.
- Wonderful, Wonderful wonderful. The center prolonged if not saved my life and assured a higher quality of Living
- Very respectful, friendly and caring staff. The whole process was very efficient. Disappointed that Dr. Taylor did not come in to see me after the procedure. For previous colonoscopies the physician briefly went over what was done and found with more detail to come at a follow up visit.
- Great place ! Everyone is so professional and caring!
- A very professional and well run facility. I am so glad you asked for me to complete a survey because this center is top-notch! From start to finish everything ran smoothly; I highly recommend this facility to anyone needing an endoscopic procedure
- After having a great experience with a previous procedure, Gulf Coast Endoscopy was the only choice for me! Everyone is very professional and caring. I would recommend them highly!!
- I was so well cared for and am grateful for this facility and staff! Nothing but praise from me.
- I was very nervous at first, but Becky was absolutely amazing and made me feel so comfortable. I can't say enough about how wonderful she was.
- Very smooth and easy from check in to discharge. Treated by caring professionals. Thank you!
- Excellent care and I would return should I need to.
- Amazing care! From check-in to going home I was treated with complete respect, care and professionalism.
- Grateful that in today's medical field of caregivers and facilities, there is one such as Gulfcoast Endoscopy center. From the check in experience to the team member walking me to my car, I could not have been in better hands. Many thanks to this team, and especially Dr Ravi Kondapalli.
- Dr Lopez did so well to get me in for a procedure just days after seeing me for the first time without my requesting it!

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- Thank you so much Dr. Lopez! I was pretty miserable & frightened!
- I have had several procedures over passed years at this facility and all have been professional & successful procedures.
- Prep RN Lori, Anesthesiologist Pam along with Dr. Felman and his team were terrific. No Issues or complaints whatsoever.
- I was particularly happy that the assistant in the procedure room heard me and waited until the anesthesiologist was ready before inserting the mouth guard as I had expressed that made me anxious.
- Very impressed by all. Facility was clean, very efficient, every nurse handling my care and procedure was professional and personable. Introduced themselves, told me exactly what they would be handling and doing. The doctor saw me before and after procedure. Great care and experience!
- Doctors and staff were outstanding....Great sence of humor! ...
- As a healthcare provider, I was very happy to make GCEC my choice for my endoscopy. From Tammy up front, to Becky, Denise and Pam...everyone was very nice and respectful. I also appreciated not feeling rushed even though everyone was busy. I truly felt like everyone communicated well and took very good care of me, thank you again and see you for my follow-up in a year!
- My experience was outstanding. The entire staff was very professional and efficient. I would definitely recommend your facility to others.
- Professional staff at this facility is wonderful. Wouldn't go anywhere else. Thanks to all
- Everyone was so courteous and took care that I understood the procedure and steps beforehand and afterwards. A colonoscopy is not a procedure one looks forward to, but the staff made you feel calm and relaxed. The summary pages of the procedure was very detailed and informative. Thank you Dr, Taylor and nurses and staff, Donna, Melanie, Brenda, Tammy, and Desiree
- Everything about my visit was excellent from check in to departure. Great staff all the way around. Thank you!
- Thank you very much. It was very smooth procedure all around. We did a little longer than anticipated but everything else was great.
- Best place all the way around! Dr is the best! Nurses are great!
- Excellent doctor and staff for my colonoscopy!
- Nice facility and excellent administrative and medical staffs.
- Everyone was so kind and attentive but still efficient! Even with a mixup, the center and Dr. Lopez still moved things around to fit me in.
- I had a colonoscopy.All staff, was polite..caring..helpful.The building was clean and pleasant to to be in.
- Made an unsavory procedure quick, painless, and pleasant.
- Everyone was great. Brenda, Amy, Sharon all took care of my needs and made me feel well taken care of. You have a great team!
- Great place, timely, caring and makes patient feel comfortable in the whole process.
- Very friendly and efficient place to have this procedure done.

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- The service provided was excellent. Friendly staff, from the check in person to the the discharge nurse. The RN Becky was great. She explained everything to me and made me feel very comfortable.
- You people are the best never a bad experience
- Julie, Gail, Tammy, Dr Lopez EVERYONE was fabulous! Kindness, patience, caring above and beyond for a nervous patient! Thank you
- Most efficient, caring and well run surgery center I have ever visited. The staff, especially, were the highlight-trained, knowledgeable and caring. I highly recommend.
- Everyone was professional, caring, and made the experience as pleasant as possible! Tammy, Brenda,, Carol, and Beth were awesome! Thank you dr. Angnello Kelly!
- Very good experience. The medical staff were excellent. I felt cared for and safe.
- Always excellent attention and service at your facility. Everyone is very welcoming and friendly, and make me feel like I am getting the best care.
- I called your office to clarify some conflicting and incorrect information that Dr Taylor's office had given me about bowel prep. Tammi answered my questions and was friendly during the call, unlike my doctor's office which had given me incorrect prep instructions.
- The staff is amazing and I was absolutely put at ease! Incredible experience with very professional staff!
- Dr. Kondapalli was kind and attentive. Beckie and the rest of the entire staff took very good care of me and made me feel comfortable and at home. An excellent experience overall.. thank you for your expertise and assurance Doctor.
- Everyone was friendly & accommodating! It was a pleasant experience even though it was a colonoscopy!
- Everyone was fantastic there. So caring and I really like my Dr. I hope he doesn't retire. The girls in the room where you gave procedures were amazing. Singing to the music keeping you mind off of things
- Everyone was so friendly and very professional. I have been there before and it's always the same they are great .
- Everyone was wonderful. Nobody enjoys this procedure but your whole staff was wonderful
- As a retired nurse I do so appreciate the wonderful care and attitude of all the staff.
- For a necessary unpleasant prep, the experience being at Gulf Coast Center made it all okay!
- Very satisfied with all aspects of the procedure from beginning to end. I would recommend to everyone
- Staff was extremely courteous and friendly from check in to discharge
- Everything about your center was excellent!!! Friendly, professional staff, timely admission & procedure!!!
- I could not have procedure due to malignant hypothermia. Office has still not called me to reschedule at hospital.
- From checking in with Tammy, with Lori prepping me at the beginning, Kelly with the anesthesia, Desiree who was helping Dr Kondapalli and Lisa discharging me. It was smooth from beginning to end. Thank you to all who took care of me.
- Every staff member patiently listened and explained all aspects of the process of the care I was to be provided. Each member introduced themselves when the approached me. i appreciate the professional manner of all who participated in my care.

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- The whole staff from admission to discharge showed the highest level of professionalism and a genuine personable caring attitude. Even the I.V. stick was perfect with no swelling or bruising at the site. Dr. Kondapalli spoke with me before and after the procedure and answered any questions I had.
- Very impressed with your entire staff! Could not be more pleased and impressed. Thank you!
- Appreciate everyone involved for taking such good care of me!
- The follow up call from the nurse this morning was greatly appreciated. She answered all my questions and concerns.
- This facility, the staff and the Dr are the Best! They are caring and go over and above!! Thank you!
- Dr. Taylor is the best. I love her so much! She makes me feel 100% comfortable and she is a total pro. What more could anyone want.
- The facility, Dr. Lopez and staff were outstanding!
- Pre op nurse Brenda and anesthesiologist Sharon were particularly nice and caring. Overall the experience was pleasant and the whole process was very efficient.
- Kathy, Laurie, Brian {ryan?}, Dr. Taylor..... All great! Nurses in OR and Nurse Anesthetist too!
- These procedures are not what I call enjoyable, but this was probably as pleasant, easy, smooth as it can be. No problems. Gulf Coast Endoscopy seems like a well oiled machine. Today my throat is almost normal.
- Nursing staff provided excellent care. A few of the older patients had trouble with the sign in laptop. I volunteered to help them while I was in the waiting room.
- Everyone was kind, professional and extremely attentive to my needs. This includes Kathy, who checked me in Becky, my nurse before the operation. Gail, the anesthesiologist who did an excellent job and Brian the nurse took care of me in recovery.
- Outstanding care provided, staff was attentive, professional and courteous.
- Very professional and better than St. Andrew's Center.
- All individuals prior to procedure where professional and attentive. Doctors both for Anesthesia and Procedure where very professional and attentive and gave a summary orally as well as written detail of results. I am fully satisfied with my experience before and after the procedure.
- I was very pleased with how professional and on TIME this group was!
- Wonderful service AND follow up! I couldn't be more pleased
- Very caring nurses, everyone very pleasant, courteous and efficient. Staff could not have been better.
- I'm very pleased with the staff and doctor that care of me before, during and after my surgery!
- I could not be happier. From the first encounter at my medical consult with Dr. Kondapalli, all the way through my colonoscopy, the staff, nursing and medical providers were kind, professional, and efficient. Today's colonoscopy went well. My nurse Lori was great along with the rest of staff whose names I can't recall due to the anesthesia. Thanks for the great care!
- Patient treated with dignity, respect, compassion and understanding.