- ➤ I HAVE NOW BEEN THERE THREE TIME AND HAVE ALWAYS BEEN VERY HAPPY. THE STAFF HAS BEEN PROFESSIONAL AND VERY ACCOMODATING. I WOULD ALWAYS RECOMMEND YOUR FACILITY. THANKS FOR BEING THERE FOR ME!
- My only complaint concerns the waiting room. While I was waiting to be taken back to the procedure area, a couple came in with a dog and parked themselves in the waiting room. This was not a therapy dog but a dog being trained as a service dog. Regardless, it seemed mighty inappropriate to have a dog in the waiting room of a health care facility. Maybe it's time for a No Pets sign on the door.
- Everyone was friendly and patient oriented. Although they were extremely busy, their processes were efficient and I felt like everyone was focused on my well being throughout the procedure.
- I told my husband that I would like for him to have his next colonoscopy here, as well.
- The only concern I have is: the doctor came and spoke to me but it was when I wasn't fully alert due to the Anastasia. I would have preferred if the doctor could have waited a little longer so I would have been able to get my questions together to ask her.
- ➤ I am not sure who my pre-op nurse was, but she was the best nurse I have ever had. She was so thorough, gentle, and kind, and explained everything she was doing. In the procedure room, the staff was listening to music and having a great time. It is nice to be taken care of by people who enjoy what they are doing. So lovely.
- > Gulf Coast Endoscopy's facility and staff are first-class. If you've got to have a colonoscopy, they're as close as possible to making it an enjoyable experience.
- > Everyone was respectful, helpful and professional. My doctor is kind, professional, intelligent and listens to patients. Highly recommend.
- I would highly recommend Dr Peter Dumas and the Gulf Coast Endoscopy Center. All of the people involved in my care were friendly and extremely professional. The facility operates very efficiently from check-in to discharge. Dr Dumas met with me before and after the procedure. I feel very positive about my experience with Dr Dumas and the Endoscopy Center.
- I had a colonoscopy and was treated like gold. From start to finish, the process was seamless. I especially enjoyed the nurse who put the iv in my arm. She is so good that it didn't hurt at all! I enjoyed all the folks I met. They clearly had my back!
- Since the doctor was running 30 mins. late, a courtesy phone call to our home would have been appropriate to allow me more time at home to deal with the preparation.
- Everyone was nice and professional atGulf Coast Endoscopy Center. Felt well taken care of before and after Colonoposy procedure. I was sedative during procedure, still I felt safe. Recovery room was handled superbly and any questions I had was completely answered. Dr Rafi Kondapalli came see me and told me how procedure went and I would hear if any of the pollups were malignant. I liked the pictured results and explanation were the pollups were removed out in colon. Also the pollups were defined and the risk if malignant. All in all I couldn't have asked for a better Colonoposy procedure.
- Communication, hospitality and a genuine caring attitude toward the patient was most evident! Becky, the pre-op nurse was thorough with care and explaining what to expect. Tera, the anesthesiologist was most personable (and wore a great cap!), explained the process and assured me I would be having "a great nap".....and it was! Pam, the post-op nurse was great at making sure I was feeling ok and helping me transition to my ride home. Of course, Dr. Colton was great at what he does and gave me an excellent review of how things went during "my nap"! I'm so happy to be a patient of his.
- The Nurses Pam and Julie were amazing and the The Anethesia nurse as well. The entire staff were top drawer. Thank you for a wonderful experience.

- My only comment is I felt nurses were overwhelmed and it slowed down the process of admitting and discharging! They were very kind and helpful but were stretched thin.
- > All staff starting at the receptionist through procedure were extremely friendly and professional.
- Mask wearing was maddening! Those masks are useless for viral particulates! Hard to talk & hear others while wearing useless masks.
- Very professional. I liked that everyone who I had contact with, immediately introduced themselves and told me what they were going to do or what they were doing. Made me feel very comfortable.
- Everything was great everyone was very friendly and nice. The only thing I didn't like is was you come in the front door as nobody was there to greet you and could not seen the receptionist! Was confusing!
- ➤ I felt well cared for from start to finish. I was kept comfortable and informed every step of the way during the prep and all ran smoothly. My procedure went well and recovery was gentle and the nurse kept me informed. Discharge was quick and easy. Very efficient!
- I found everything about the process to be professional and received excellent care. I would definitely recommend GCEC.
- From check-in to release everyone was awesome and truly cared about how I was doing though out my visit
- Don't like having to give my social security number.
- This facility and all in it were professional, courteous and friendly. Excellent team working like clockwork making procedure easy and smooth.
- I've been there a few times. Everything runs so well. Never had any issues.
- > Thank you to Julia, Pam and Robin you all were great!
- The staff at Gulfcoast Endoscopy are the best. From check-in to release everyone who cared for me were first class and professional at every stage. I highly recommend them.
- Professional and very helpful. Staff really took individual needs into account. The best!
- Everything was well organized and all were very concerned about my well being. Everything was explained in detail. My doctor was wonderful to work with, 3 cheers for her!!!
- I would like to thank Amy for her compassion regarding my phobia about needles. She was understanding and patient with me. She was great! Also I would like to compliment Donna the recovery nurse who explained all the information in the exit packet, answered all my questions as well as her professional and friendly demeanor.
- > A very good experience at your facility. Doctor and nurses were very efficient and professional
- > The whole procedure from check-in to the endoscope done was extremely easy. All the Personnel made me feel very comfortable they were very well organized and cared about each patient. Thank you
- The board certified physicians are excellent in their field. I felt extremely at ease and confident in their procedure capabilities. Extremely professional and answered all my questions. I was well versed in what was taking place and how to prepare for my prep. The nurses, CRNA's and entire staff were curtesy, professional and on time. I only would have my procedures at GCEC. The areas are spotlessly clean.
- Special thanks to the nurses. Especially Becky C. They are professional, courteous and caring. Becky gave me a follow-up call the next day to check on my well being. Thank you.

- I was impressed with the entire process and was very happy they were on time with everything.
- Excellent experience an excellent care from all nurses and doctors. My outcome was better than expected from the top of the line actually surgery Center. Thank you very much.
- Tammy who checked me in was very helpful and positive. Lori who took care of me pre-op was kind and helpful. She checked on me often and was genuinely concerned about my comfort. Pam who took care of me post-op answered all my questions and was very attentive.
- > The entire staff from the moment I walked in the door to me being assisted to my ride was professional, courteous, considerate and had the most positive attitude. Was an amazing experience. Thank you all.
- Everything was done with exceptional skill, and at highest level of comfort.
- > A perfect experience for an unpleasant procedure.
- Everyone from receptionist to post procedure RN was friendly, cheerful, accommodating and made me feel comfortable and well taken care of.
- Excellent personnel, was very pleased with everyone I had contact with. I would most definately return if the occasion ever comes up again.
- Absolutely wonderful attention to detail... staff including doctor was pleasant, professional, kind, and everyone functions like a "well oiled machine". The follow up call the next day was very welcomed and much appreciated.... I'm thinking u folks have done this before
- > I'am a seasonal resident of Florida. Dr. Colton was my doctor in Pennsylvania. I felt very comfortable with everyone in the office.
- This facility is exceptionally well-organized, efficient and patient-friendly. I highly recommend to anyone in need of endoscopy services.
- Carol RN was awesome, kind, IV SKILLS terrific. Dr Colton was very kind. Karen listened to my concerns about anesthesia.
- So professional and very caring. Everyone was so friendly.. great music in procedure suite.
- I did not see the doctor after the procedure, but the nurse(?) was very kind and supportive.
- For a procedure that is so dreaded, it was almost a pleasant experience. All staff was professional, medical staff was caring and excellent. Everything was very punctual. They got me on me feet and out the door quickly. Highly recommend
- > Everyone from check in to exit was attentive, professional and friendly. Put me at ease.
- Doctor Taylor was excellent! She really cares about you. The whole staff explains what they are doing and that made me feel very comfortable. It's nice to know that you are in good hands with a wonderful staff.
- > Due to a lack of communication with the general office, I was unaware my procedure was cancelled due to an emergency with Dr. Agnello. Since I arrived fully "prepped" the staff made it possible for Dr. Taylor to perform the procedures at the end of her day. The staff made me and my husband comfortable during the 3 + hr waiting period. Sincere thanks to everyone!
- My nurse was proficient, skilled and did all the required things to prep me for the procedure. However, she was very cold, never smiled once and made me feel like the next job she just needed to complete in her busy day. She was the exception to the rest of your wonderful staff. Too bad.

- Everything went smoothly and entire staff was polite and professional. Would definitely recommend Dr. Dumas for anyone who needs a colonoscopy.
- Nursing care was very professional and informative. I saw my Dr before and post endoscopy. She explained what she did and my future care
- My experience at this facility was very professional. I would highly recommend having a procedure done here. Everyone from the beginning to the end of my procedure were very kind, compassionate, and efficient.
- I received wonderful care from start to finish. Carol my intake nurse was so kind and informative thank you Carol. Terra listened to my anesthesia concerns and did a perfect job thank you so much. Dr Colton was so thorough and explained my results and my discharge nurse Sandra couldn't have been more comforting and efficient. A perfect experience!
- Requested that I be in surgi center at 10am. Procedure at 10:45am. My paperwork was completed on line. So a 45 min wait in crowded office. Parking lot also full. Other than that all staff were professional and efficient. All we're concerned for my comfort and well being. Staff explained what to expect, all went smoothly.
- I was very pleased with everyone there. My intake Nurse Becky was extremely good and gentle. Discharge nurse was very nice, just remember less. Compared to some other surigcal centers I have been too it was by far the best!!!!! Could be the discharge information was attached to paperwork i got from the nurse. I just do not remember any comment or referral to those.
- > Entire staff was efficient and caring. They all introduced themselves and I was well taken care of through the entire procedure.
- From minute, one of walking through the front door, everything went so smoothly! It runs like a well oiled machine at this facility. Everyone there was wonderful.
- Great staff. The prep nurse, anesthesiologist, recovery nurse, and doctor Dumas were all excellent and caring.
- Office has a great personality! Runs well and efficiently
- Nurse Kathy is excellent. She inserted my IV 1st try. All staff are very pleasant. I wish I could have all my procedures done at this facility.
- Have been here many times for different procedures over the years and I have always felt comfortable and safe.
- Everyone from the front desk to leaving were amazing. I have never felt so relaxed and secure. Your staff is truly one of the best set of people anywhere.
- > You run an operation that you can be proud of.
- All staff, nurses, doctors are to be highly commended for their friendly, exceptional care & professionalism.
- Lori my intake nurse was wonderful, as well as Donna the nurse in recovery. Everyone in the procedure room were great- explained everything and asked if I had any questions.
- The staff and drs were extremely well to me. I am a bit annoying upon leaving and the nurse was so nice she kept me calm and got me right out after three bp checks!
- > The experience was excellent before, up to the anesthesia putting me under and afterwards in recovery was one of the best I have had. I would recommend Gulfcoast Endoscopy Ctr if asked. I have had no problems at all since coming home.

- ➤ Very competent, professional and made me feel like I was the only one they had to take care of that day. In other words sincerely doing their job and quite successfully.
- At registration, I bumped my head on the granite counter. I was impressed that every person I came in contact with from that point on asked me how my head was! Communication between staff members is obviously excellent based on that experience.
- > I've been going here for years, the nurses and staff have always been very caring, patient, and professional. Lori was excellent as well as Bryan and the anesthesiologist. Dr. Dumas is wonderful. Love the warm blankets.
- My care at the facility and my care from my doctor, Caren Taylor, M.D. was superior. Everyone is friendly and very professional. What else could one want?
- ➤ Only one thing...needle in hand is not good...next to bones, aging body...having to use hsnd later was troublesome...start using the arm.
- This is my second colonoscopy at your center and it will not be my last.
- ➤ Thank you for making me feel so comfortable and secure. I never do surveys but I wanted to share my good experience. From Marcy at the front desk to Carol and Maria, my care was exceptional and so friendly! Dr Taylor, her assistant and Amanda were efficient, thorough and pleasent. Loved the music in the procedure room and the warm blanket!
- As a retired RN (wound care center) I felt my experience was positive and the staff washed their hands as appropriate and very careful to meet my needs. Dr Taylor did an excellent job as she did three years ago with my colonoscopy.
- > Dr Dumas, who had to substitute for Dr Agnello at last minute, was EXCELLENT. He was very professional, empathetic and had great "bedside manner".
- > The endoscopy procedure was seamless. The staff was professional and skilled especially the nurse that inserted the IV. It was an excellent, painless procedure
- ➤ I was very pleased at how accurate their scheduling was. The procedure was scheduled for 10:15 a.m. and I was prepped and in the procedure room at about 10:08 a.m.
- Procedures are ones we all wish to avoid. However if necessary, this is the place to come. Prompt attention and moved through the process very quickly, staff could not have been more caring and attentive. Everyone gave a personal touch and spent time making me feel comfortable and cared for
- > Once AGAIN, fantastic staff, friendly, efficient. Great atmosphere and no better doctor than Ravi Kondapalli.
- Efficient service. Staff was helpful and friendly. Very little wait time. Had received texts before procedure, which gave websites to fill out paperwork before going in for procedure and also about what to expect.
- From the moment you arrive until you leave, the staff is professional, attentive, and friendly, while making you feel confident that you are in good hands. Have had two colonoscopies with Dr Kondapalli at this facility and both have been excellent experiences. Thank you for doing such a good job.
- ➤ I was very pleased with the facility's whole staff and doctors and nurses. Could not have asked for better treatment.

- > Everyone was very nice to me. Dr. Taylor is very professional, yet very warm and personable.
- As a retired RN,I always tried to have the mindset to care for a patient as you would care for one's own family. To give the kind of care that you would want for yourself! Well everyone from check in to discharge did just that! From check in to pre procedure, to procedure, to post procedure, to discharge I was treated to spectacular care! To all I came into contact with,thank you for your knowledge, professionalism, caring and kindness! I'd highly recommend Gulf Coast Endoscopy Center of Venice,and would definitely return if I ever have to have another procedure!
- ➤ Wonderful experience. From registration to discharge everyone was so kind and caring. You can clearly see how much they care about their patients .
- ➤ I requested special attention for getting my IV as I have tiny veins which collapse and can only use right arm. Becky, the RN was asked to help and she was amazing, first stick, it worked. Everyone from front desk to nurse discharging me were very kind, efficient and then follow up call today was appreciated. Everyone cared, meant a lot.
- My experience was as pleasant as a colonoscopy could possibly be :)
- My procedure was a totally positive, pleasant experience. I had two previous procedures at Gulf Coast Endoscopy before this procedure, and I have never experienced any difficulty. I totally recommend them.
- ➤ Very professional and courteous clean environment. Staff was very pleasant with a sense humor which helps relax you. Highly recommended this center.
- All staff excellent in explaining what they were about to do. Compassionate and clearly very competent.
- ➤ I had a little hiccup which required my procedure to be moved to the hospital. The staff and Dr Taylor made great efforts to move it the same day since I was prepped. I was also extremely appreciative of the nurse anesthetist(Cara) who asked the right questions and was concerned for my safe anesthesia experience.
- > The whole experience exceeded my expectations. From Dr visit to everyone at GCEC, I could not have asked for a better group of professionals to handle this procedure.
- > The staff and medical professionals were excellent. Lori, preop. nurse was very efficient and compassionate and very much appreciate her professionalism. The operative staff to include Dr. Agnello were equally professional and caring each introduced themselves and answered any last question prior to anesthesia. At NO TIME did I feel rushed as if in an assembly line. I would highly recommend to anyone this facility if in need of a similar procedure.
- ➤ Overall this was a great experience. The only thing I was confused about was as I was recovering Dr. Agnello came in and said something but I did not catch what she said. She was gone before I could ask anything. I realize she has a schedule to follow though and limited time. A follow up call today said she would be in touch with results as soon as she had them. I would definitely use this service again. Thanks!
- > Excellent professional and friendly staff. Explained what to expect during my procedure and answered all of my concerns.
- ➤ I have been to this facility more than once... always a good experience. Staff members right on point.
- Amy was great! No mark from IV. Had headache later in the day and woke with it again today.

- Extremely impressed. All staff that I came in contact with were professional, kind and courteous. All aspect of care received was explained with care and clarity.
- The nurses pre-op, during procedure and post-op were absolutely outstanding!!!
- Wonderful staff and Doctors took good care of me from start to finish of the procedure! Will come back when needed
- > This facility is run like a fine tuned watch. Everybody from beginning to end was fantastic.
- Amanda was amazing She was kind and caring. She was informative and clear. Becky was my nurse and she was outstanding.
- > My experience was wonderful at this center. Staff is super friendly and efficient! Facility was clean and ran smoothly. Would definitely recommend.
- All went well but I was disappointed that I didn't get to speak with the doctor after the procedure. For previous procedures, both my husband and myself spoke with the doctor after I was awake and alert.
- Your staff was unbelievably great! April, Terra and especially Becky were outstandingly friendly and professional. Sorry I don't remember the nurse's name in recovery, but EVERYONE really cared about patient care. I don't know how you amassed such a wonderful group of professionals, so do everything you can to keep them!
- > Truly professional people they made me so comfortable....keep up good work
- > The day of my procedure (colonoscopy) I went to the wrong building. I never was directed to the surgery center. And my ride went there to pick me up.
- > Very satisfied with concern for patient privacy, professional and friendly staff. Would definitely return for my next colonoscopy
- Entire staff was great. Even got a follow up phone call in the morning. Everyone was very nice and caring.
- The best care I ever had it was fast and great. Everybody was great they knew their job and did it well.
- ➤ Very efficient, very professional staff. My procedure went very well and on time. Staff was great. I definitely recommend this facility.
- ➤ I found Dr Kondapolli through an on-line search for a doctor in the area. He is thorough and easy to talk with. His staff is helpful and friendly. His work is outstanding. My on search was a stroke of luck!
- ➤ Loved this experience....a well oiled operation in that building!
- > Overall the experience was quite good. My biggest complaint is the toilet paper quality. Majority of patients just spent a day of going number two. Therefore, our bottoms are quite tender. The tp provided at the facility was like sandpaper! Complete disregard for patient comfort. Also, offering crackers or cookies and additional beverage options would be nice. This is first place I ever had a colo and not offered a small snack following procedure.

- > Dr. Kondapali always does a good job. Pre op prep for needle insertion should be assigned to the most experienced nurse as I have small, rolling veins and it took the third nurse to finally get me hooked up for anesthesia administration.
- ➤ I like this facility very much...folks are great. My doctor is terrific! Could not be more satisfied!!!
- ➤ Had an excellent experience having my procedure done at Gulf Coast Endoscopy Center of Venice. Staff that was involved in my care was friendly, professional and attentive to my needs. Thank you Marcy, Julie, Amanda, and Maria.
- ➤ The entire process from registration to discharge was prompt, smooth and orderly. The staff and physician were pleasant, courteous and informative. Recovery time was minimal. For a colonoscopy, it was as good as an experience one could hope for.
- Everyone was extremely nice and concerned for my comfort and confidence in the procedure. The warm towels are such a nice touch. I had a late afternoon appointment but was treated as if I was the only patient of the day. The staff is the best I have ever encountered anywhere. Thank you from the bottom of my heart!
- ➤ I chose to come here for the procedure rather than having it done up Norrh.
- ➤ Everyone, from intake to walking me to the car, was incredibly professional and caring. I would like to especially compliment Carol Stevens, RN. Carol has a wonderful manner about her that made me feel comfortable with the process.
- > Doctor and staff handled everything related to my procedure very carefully, caring and carefully.
- ➤ Overall, I was very pleased with staff and the entire experience. However, I would highly recommend a better quality toilet paper. Majority of patients have been in and out of bathroom wiping their behind over previous 24 hours. The toilet paper in your bathrooms is among the worst I've used at any public facility!! Again, most patients have a sensitive bottom by the time they use your bathroom and a better quality toilet paper would be greatly appreciated by most. Only other complaint would be a better option of beverages and maybe some cookies or crackers after the procedure.
- No one wants to go through any procedure, but definitely this is the place to have one if you have to. From the lady out front that takes the covid test, ladies up front and everyone in the back, I don't know about anyone else but this was the only place the doctor introduced himself and asked me if I had any questions before the procedure, that was very reassuring to me, they all introduced themselves and told me what they were doing. The whole team made my experience 100% comfortable knowing I was in good hands
- ➤ I felt very well taken care of for my endoscopy. Dr. Felman and all the other staff were very professional and answered all of my questions. I would recommend this center.
- > The Pre-Op nurse was EXCELLENT! She was courteous, thorough, professional, mature and patient. I would like to see more nurses like her. I as many patients, often feel rushed.
- ➤ Lovely place with wonderful attention from nursing staff
- From start to finish the whole process was handled courteously and professionally. At no time did I feel anxious or concerned. I'm a "HardStick" and the phlebotomist was professional and compassionate.
- > I have no worries or concerns about returning in future.

- > Everyone at the facility was friendly and caring. I appreciate that they told me what they were going to do before they did it.
- Everything went smoothly and efficiently. All the staff were very friendly, caring & knowledgeable. It is a tightly run operation which made me feel more relaxed and assured of my own safety and well being. Couldn't have asked for a more positive experience! Thank you!
- ➤ Welcome by nurse Julie. Very nice and explained everything while preparing me for the procedure. During the procedure all very nice. Nurse in recover Carol excellent with explaining and helping me to my ride.
- Everyone especially the nurse that checked me out was very nice.
- I couldn't have received any better care than I did at this facility.
- > Best nurses and support staff ever. Very patient and friendly. I was nervous and talking and they listened to my stories.
- Living in Punta Gorda, the location was not convenient but the service was excellent and was well worth the trip! I would do it again if necessary.
- ➤ The staff was professional, caring and efficient. From the front desk to the escorted exit the patient was assured of concern and safety. The staff lowered stress levels by thoroughly explaining procedures and what to expect. I would recommend Gulf Coast Endoscopy whole heartedly.
- ➤ I was completely satisfied with the both procedures (endoscopy & colonoscopy) performed at the Gulf Coast Endoscopy Center of Venice. Everyone I interacted with at the Center was courteous and professional. The administrative check-in was timely and smooth, and Julia was great at completing the medical portion of the process. The team (Dr. Felman, Bryan, Carol, Jenieva & Kelly) performing the procedures was courteous, comforting, considerate and efficient. Carol was exceptional during recovery and departure; she gave clear and concise instructions, as well as excellent information.
- > The nurses that helped me get ready for my procedure, were absolutely wonderful. The lady that helped me register was wonderful as well. When I drove there a few days before my procedure was super nice and testing was quick and efficient. I have visited this center last tear for a different procedure and everyone was wonderful then. At the time, I thought I got lucky, now I know it is just wonderful.
- The staff members were all very friendly, attentive to my communication needs and physical needs, well qualified and I believe handled me in a professional, exemplary manner. I do believe they should qualify the taking of so many pills and water before colonoscopy because some people do not intake as much fluid as required and, indeed, too much causes vomiting. (It happened to me during prep day).
- ➤ In the 12 years I have been coming to your center it has always been the best run medical facility that I have seen. My wife was having a Parkinson induced panic attack in the waiting room during my procedure and the staff handled it perfectly. THANK YOU
- ➤ The doctors, nurses, and staff at your facility went above and beyond to make me feel comfortable and safe. I was dreading going for my colonoscopy procedure. Everyone was so friendly. I will highly recommend this place to my friends.
- The only issue was in the prep room the nurse blew out 3 veins before calling someone else. Even with me saying I have no veins. When asked how I give blood, I stated it's rough they used a pediatric nurse to draw blood.

- Wait time before procedure was a bit too long.
- > Would have appreciated a wheel chair to the car after the procedure. I was a bit wobbly.
- ➤ The entire experience was excellent. The only glitch was that it was not clear which building to go into for the procedure. I went into the physicians office building at first. Some signage to the procedure building would be helpful.
- > This facility is always top notch!! They definitely have their system down pat and treat you very will and take great care of you.
- There were delays getting back but no ones fault just things that came up for my doctor. I would want him to take his time with me if there were things that came up so was not unhappy about delay at all!
- Among the best medical experiences I have had.
- ➤ I was impressed with the coordinated emails prior to the procedure making sure all medical questions were answered and there was no confusion or open questions.
- Excellent experience!!. Very professional & caring staff from greeters at the entrance to check in staff. All nurses, anesthesia nurse, procedure room nurses, before & after care nurses. Everyone introduced themselves & their part in my care. Dr. Kondapalli & your staff are amazing!!
- My Family Physician, Dr J. Glover recommended that I see Gastroenterologist Dr R. Kondapalli for my Colonoscopy procedure. It was conducted in a very professional and compassionate manner. I feel truly fortunate to have both of these fine, highly qualified Doctors looking after my health and well being. Highly recommend. Thank You!
- ➤ The Gulf Coast Endoscopy Center of Venice I, (MORE THAN), highly recommend for your healthcare needs. The ENTIRE staff along with my physciian, Dr. Ravi Kondapalli were EXCEPTIONAL in every facet of the care that I received, from checking in to discharge. A very caring, professional, courteous and superbly educated staff. If you're looking for help with any gastrointestinal needs ... hang up your phone now and call 941-483-5730 for a physcian, or call The Endoscopy Center at 941-484-5000. Either way you will be pointed in the right, (no, perfect), direction. They receive a 10+ star rating out of 10 being the best!!!!!!!
- Absolutely the best treatment I have ever received. From check in with Cherie(?) all the way through being walked out to my car. I am so appreciative of each and every person! Everyone was very compassionate, kind and professional. Thank you!
- ➤ Very professional, cordial, competent care. The colonoscopy prep was much better tolerated than any preps I have used in past, also.
- > I'll always be indebted to Dr Kondapalli and his staff. They found my colon cancer which probably saved my life. Highly recommend
- ➤ Welcome by nurse Julie. Very nice and explained everything while preparing me for the procedure. During the procedure all very nice. Nurse in recover Carol excellent with explaining and helping me to my ride.
- > Thank you for making this procedure as easy and as comforting as possible. Greatly appreciated everyone's professionalism and concern for my well-being as your patient.