

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- Dr. Agnello is a rare physician that is both highly competent and has EXCELLENT patient skills. She is also kind. So it's a bonus when the support staff mirror that of the Doc. Everyone was sincerely kind and caring and professional. It is obviously a well oiled machine. Thank you.
- Everyone who took care of me were courteous, friendly and professional: Tammy, Becky, Carol, Beth and Kelly. Could not ask for better care
- Made me feel comfortable and explained things to me. Kept me informed entire time and were courteous.
- Very professional staff. It would have been helpful if scheduling staff had provided location of surgical building since it was separate from office where we met with the PA.
- I cannot say enough good things about my experience, and the high level of care I received from every single member of your staff. Everyone was kind, professional but very caring, and made me feel comfortable and much less stressed.
- Best doctor around. This is the 2nd time there, and always being taken care of.
- Right from the beginning when I scheduled my appt to the end when the nurse walked me out the door everything went smooth. Just that I hoped it would. Everyone was professional and knew their job at hand. Thank you
- I had a great experience at Gulf Coast Endoscopy for my recent colonoscopy with Dr. Katie Agnello. From start to finish, the whole team was fantastic. The anesthesiologist took the time to talk with me beforehand, answer my questions, and calm my nerves, which made all the difference. Dr. Agnello and the staff were professional, kind, and made the entire process surprisingly smooth. I felt well cared for every step of the way. Highly recommend!
- I have had several procedures here and every time I have had great results and the staff is extremely fantastic to work with. The wait time is great and your in and out just like they say on the paperwork they provide you in advance. Very professional
- Lori, Janet, Sharon and Tammy (receptionist) were all caring and made me feel comfortable. Thank you.
- Very professional staff running things like clockwork.
- From the time that I arrived, Greeted by Kathy, then Taken in by Lori ~ prep nurse then taken in by Brien and Pam then met Christine (I believe) Assistant to Dr. for procedure then Dr. Katie Agnello after procedure was completed to recovery Beth. All were very Personal, Professional & Very informative as well as a follow up call as of this morning. To see how I was doing. Great Team!!!
- Everyone I encountered was extremely nice and made me comfortable. The procedure was easier than expected and any question or concern I had was answered in a way I could understand.
- I am very satisfied with the staff. Prep was not difficult. Procedure was painless.
- Everything was handled extremely well and I even got taken in for the procedure early. All the staff was caring and competent.
- Everyone is courteous and professional. They explain everything that is going on and ask if you have any questions. Great place to go.
- From the time I walked into the front door till I walked out everybody I talked to was wonderful. Any questions I had were answered and everybody was eager to make sure I had a pleasant experience. Very grateful to all I had contact with.
- Everything was better than expected. Everyone was very kind, understanding and patient. From beginning to end was a good experience.

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- The staff was exceptional! The preparation nurse was very kind and totally professional. A real pro! Everything was like a well oiled wheel. Everyone did their job and yet took time to respond to my concerns. When in the operating room, each attending nurse told me who they were and what was about to happen. The doctor introduced himself and assured me I would be fine. When I awoke the kindest discharge nurse filled me in on what was done, and the attendant walked me out of the clinic to my ride home. The next day I received a call from the center asking how I was feeling. I said I feel great! I highly recommend this group and doctor for your procedure.
- Dr K and staff were professional and provided outstanding care. Doctor one of the best and highly recommend his medical service . Kathy /Lori /Beth /kelly all excellent caring professionals .
- All staff Very Professional, efficient and streamlined throughout the appointment. Highly recommended!
- The beginning of my first appointment in the office all the way to the Endoscopy, I felt respected. Everyone is very kind, supportive and professional. I would recommend this office to anyone and also recommend Dr Lopez. Dr. Lopez listened to me and helped me.
- Entire staff was terrific, but especially Brenda, who managed to put a needle in my hand without any problem!
- Doctor and all the medical staff was excellent. Very professional , pleasant and a lot of attention to me and my needs. They take time to ask me questions and gave me answers to all my concerns. I was very satisfied with the service I had received at the Center.
- My experience at the Gulf Coast Endoscopy Center was superlative in every way. The medical care by my physician and the anesthesiologist exceeded my expectations. The patience, respect, and compassion extended by all staff at all times are extraordinary measures of their professionalism and worthy of acknowledgment.
- The facility process was by far the best I have experienced. I especially appreciated the clear and concise paperwork, that was given to me prior to departing, about was done/found during my procedure. I also want to note that I found the nurses to be especially kind, efficient, and helpful. I would definitely recommend this center.
- Everyone of your staff that I interacted with was great. Polite, professional, answered all my questions, made me feel at ease before and after the procedure.
- Experience overall was very good from intake to recovery. Nurse staff particularly courteous and helpful. Procedure process with Dr. Lopez and staff -- no problem and went well. Thanks to all.
- Wonderful Drs . My husband use Dr Rabi Kondapalli an I used Dr Ricardo Lopez-Valle Wonderful caring informative Drs Staff before an after procedure are so attentive a nice . Make you feel so comfortable an you get a day after call to make sure your ok
- If you have to have a colonoscopy this is the place to go. Every member of the team was friendly, courteous and professional.
- Have another one in 3 months, will be perfectly fine knowing how great the people were. Everyone was so caring and made sure you understood everything and what to expect.
- First Class 5 out of 5 star service. I had a wonderful experience from a well trained, confident and compassionate team at Gulf Coast Endo. Special shout out to Lori, Terra and Dr Agnello.
- Top notch facility from the receptionist, to pre-op to discharge. This is my second time visiting and would highly recommend Gulf Coast.
- I especially want to give a shout out to Brenda, who was phenomenal. I was so grateful for her expertise and compassionate care.
- I felt very well cared for and valued throughout my procedure

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- I had an excellent experience at the center. The entire staff was compassionate and professional. Considering it was a colonoscopy I could not have had a better experience.
- Very satisfied with my doctor recommending Gulf Coast Endoscopy center. Everyone was very helpful and caring.
- Dr. Taylor was very helpful at my scheduling appointment. On the day of the procedure she was friendly and explained everything. I felt I was in good hands. All the staff were excellent.
- I addressed my concerns about receiving anesthesia with the nurse anesthetist. I had severe burning in my hand when anesthesia was administered in other facilities in the past. She did an excellent job and I didn't experience any pain.
- Dr Taylor and her staff are example of great professional and competent care
- Every single individual I interacted with was nothing but friendly, professional and accommodating. Could not have been a better experience. Thank you!
- I was very pleased with this facility and all the staff. From the first time meeting Dr. Lopez I felt very comfortable with him, he's very pleasant and takes time to ask questions and give answers. I would highly recommend him and the facility.
- The entire team was friendly and kind. Top tier professionalism.
- overall great experience for a not so fun topic to endure
- Busy bee workers with much attention paid to me and made me feel very comfortable. So organized too to your belongings etc. great teamwork!!!
- Great and attentive staff from beginning to end! Very kind and caring before and after procedure. Highly recommend Dr. Agnello.
- The entire ride was a good one! Who likes the prep? No one, but aside from the bowel prep the staff was terrific, the providers were great and I got a clean bill of health! What could be better? Thanks everyone!!!
- I was amazed at how efficiently everyone worked. The professionalism and kindness shown by the staff was extraordinary. I would definitely return there if I needed a procedure again.
- I couldn't be happier with treatment I received. From check in to discharge went very smoothly. Dr. Kondapalli is personable and compassionate. The staff was so kind and put me at ease. Lori and Beth made sure I felt comfortable and answered all my questions.
- Everything was better than expectations. Loved every staff member. Love the efficiency.
- Extremely courteous and caring staff whatever you're doing to keep the staff that you have there keep doing it if I had to do it again I'd go to the same place
- Everything was great. The pre-surgical nurse (Lori) was fantastic. She inserted the catheter in my wrist with almost no pain which has never happened before. The CRNA Kelly explained everything and did a great job. I don't remember the recovery person's name (I was a little buzzed) but she was great as well.
- Everyone was super friendly from the front to triage to recovery. My nurse that gave me my IV very sweet and it didn't hurt!!
- overall everything went very well. I felt anesthesia may have been a little rushed. And, getting me up and out of the facility after my procedure seemed a little rushed. But, I think there may have been a couple of patients that arrived late. Maybe that put them behind.

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- this center is beyond efficient, safe and inviting the staff from the minute you walk in to the minute you walk out is friendly and knowledgeable. Truly a excellent experience for the patient.
- Every single person that I encountered was extremely professional, caring, and very good at what they do!
- Everyone in the pre-op and surgery were extremely kind and efficient. Dr. Taylor was great and talked to me after the procedures were done and gave me the paperwork of all her finding. Everything and everyone were excellent!
- Lorie was terrific. The only thing i didn't like was the sign in procedure, very impersonal.
- I have been to the facility for treatments numerous times and am always pleased with my treatment. I would also like to comment on the professionalism of all personnel...number 1 in my book. The facility is always clean and the staff is well prepared.
- The entire experience was so efficient and everyone I encountered was so professional and helpful. I would definitely return here if other procedures are neccessary.
- The staff was very professional. I felt at ease before and after my colonoscopy. Dr. Taylor and her staff were excellent.
- Thank you for caring about my procedure- this was going to be done at another provider, and they provided the WORST customer service and changed my appointment 3 times. I decided to come back to the people who knew me better and Dr. K. had seen me in the ER in 2022. THANK YOU!
- I always like to leave constructive comments, but when everything is done exceptionally well, it's hard to suggest any improvements. Everyone involved should be proud of the high quality of service you provide.
- The facilities were cramped and not adequately designed to process so many patients.
- Staff was very welcoming & efficient. Dr Kondapalli was nice & informative. He won answered my questions.
- Thank you. Every person I encountered was warm, friendly, professional and very caring and considerate. They were running late and had had a very busy day and yet no one seemed harried or irritable, I felt my care was excellent.
- As good of experiences that can be expected for a colonoscopy. Preop nurse Lori was excellent and informative. Dr. Kondapalli is always friendly and professional.
- Couldn't be happier with the entire experience, from the time I arrived at check in, to the time I left to go home.
- This experience was a good one, except for the timing of taking the mirolax solution, as mentioned previously. I got about 2 hours interrupted sleep that night, due to having to drink part two at midnight - 1:30 am. I will not return if that is the case next time. But each and every staff member was very friendly and the facility was very clean.
- My nurse was amazing and so sweet. The entire staff from start to finish was fantastic!
- Very professional, nurses very thoughtful, Dr and. The crew made me feel very comfortable and at ease. Would highly recommend the practice to anyone.
- I could not have had a better time! Everyone was lovely and courteous and so very kind. In spite of the prep, and the purpose of the visit, everything moved forward like a well oiled machine! Kudos to the staff and the doctor!
- I received excellent care. I wouldn't hesitate recommending Gulf Coast Endoscopy to others needed care.
- Very impressed from the moment I walked in. Everyone was very professional, helpful, and friendly. Shows they really care!!

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- Excellent staff members. Everyone was so nice and they really cared about you.
- What a tight ship with smiling faces everywhere!! HOORAY^{ooo} 5 ***** WE ARE SO BLESSED !!!!
- Becky was so extremely comforting and overall so warm and nice. Her bedside manner is unmatched. Pam also made me feel very confident going into the procedure. I was a bit nervous and anxious –I'm not a fan of going under anesthesia – both made me feel much better in light of my anxiousness. Dr. Taylor was extremely professional and attentive to my questions and needs.
- From the staff signing in, to the entire medical team, they were amazing nurses that treated all the patients with respect, super professional, with kindness, and loving care.. Thank you Jane my sweet nurse for your help and your passion to helping others. As a retired RNBSN I know how hard being a nurse is and I thank you very much from all of us!! Dr. R. Lopez-Valle is a great GI. After going to several in the past 18 years, I finally found the right one! He is a wonderful caring doctor and very brilliant!! Thank you to all and to God for helping me find him and an amazing staff!!! Please continue to be there for a long time with that wonderful group of staff you have. They are all good professionals.
- Thank you! Thank you! Thank you! To all and have a great weekend everyone!!
- I was in this facility in 2020 during the pandemic for a colonoscopy, and my opinion then was they were wonderfully professional and performed in a fabulous manner. My opinion has not changed as again they repeated their professionalism 5 years later. I will return here again in another 5 years.
- Everyone from Dr office the to Procedure clinic are excellent and very helpful and explains everything that they are doing
- Made me very comfortable from time arrived to departure. Everyone I had contact was very professional and friendly.
- Great facility, efficient service/operations, professional staff. Have been coming to this facility and Dr. Kondapolli for about 20 years.
- The entire procedure from beginning to end was beautifully orchestrated. I felt totally secure with everyone who helped in all capacities!! The easiest colonoscopy I have experienced over the years.
- I was so happy with everyone and the amazing care I received blew my mind. The nurses are so wonderful and Dr. Lopez was so wonderful. Thank you for such amazing care.
- Everything went well great care from everyone Dr. Angelo Sharron Anesthesia Jane Becky Nathan Kathy front desk too Thank you for treating me so kindly
- The nurses involved in my colonoscopy, as well as Dr Agnello were all extremely kind and made me feel very comfortable during every step of my procedure. Thank you all of you
- I received excellent care. I wouldn't hesitate recommending Gulf Coast Endoscopy to others needed care.
- Gulf Coast Endoscopy Center of Venice has the Best staff. Professional, caring, smart, and kind. They treated me with respect and dignity, and made me feel comforted. I knew I was in good hands. Thank you!
- I was impressed with the service from the moment I entered until a staff member walked me to the car for my return home. The service was orderly and efficient and on schedule. The facility was clean, fresh, quiet and pleasant. All the staff from admitting clerk, nurses and doctor were pleasant and friendly. I would definitely recommend this center and I will return in the future if I need provided services again.
- I have never had a bad experience here or with Dr. Felman's office staff! Very organized yet still caring.

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- This was my 2nd colonoscopy performed by Dr. Ricardo Lopez-Valle. I would highly recommend him to anyone looking for a Gastroenterologist. He is not only professional, he is kind, & very thorough when explaining the procedure & outcome. The staff (including the front desk), are absolutely wonderful! From the minute you sign in to the staff assisting to your exit, I was treated with respect & kindness. In particular, Becky R.N. couldn't be any kinder. She truly is wonderful. The clinical staff (in the procedure room), were superior. They introduced themselves and let me know the part they played in the procedure. It was a great team. The recovery R.N. was the cherry on the top. I'm so glad I was directed to your center. 10 out of 10!
- All of it was fast and easy. The pressure in my throat is not as bad as it was but it all is still is very painful. I don't think I can wait with this type of pain to see the doctor to help alleviate this. There was a possible medicine change but no call the day after like I was told they were. The doctor, nurse at prep station and the person who put my IV in were ABSOLUTELY amazing people. Very thorough, respectable and listened with a very kind ear. I think they all should be recognized for such a great experience. When someone has many different medical issues they went above and beyond to make me comfortable.
- Loved all the ladies who cared for me at the center! I was awoken from the propofol in the recovery area by a nurse. She told me that the doctor spoke to me after the procedure. This is impossible, as I was out cold. If the doctor spoke to me, she was speaking to me while I was unconscious, and therefore unable to hear or understand what she had to say. I mentioned this to the nurse who woke me and she said that I probably just don't remember the doctor speaking to me. Of course I do not remember the doctor speaking to me, I was out cold! I noticed that the green dismissal sheet included with my paperwork, states that sedation could cause me to forget what you have told me. I believe that that is a statement used to cover your butts, as obviously you will not know what someone says to you when you are sedated. Other than being told that a polyp was removed for biopsy, I do not know/understand the results, in the doctor's opinion, of my colonoscopy. Two of the photographs included in the papers I were given look horrible, yet no one could tell me what I was looking at. I would have liked to have known before I left the facility. I don't think the doctor should try to talk to you while you are still sedated. I was called by the center this morning to check up on me, and while I appreciate that, I do not know anymore about what they found than I did when I left. I am hoping that a call to the doctor herself at Florida Digestive Health, will give me more information. But I do think that it would've been nice to know more before I left the endoscopy center. By the way, while I know that having the colonoscopy done is not a cure, I am in just as much discomfort as I was when I went for my initial appointment with the physicians assistant. I do know one thing, I will never have this procedure done again if I have to use the same product for prep. In fact, I am surprised that anyone goes through this having to use that product called Gavilyt. I have had a colonoscopy before, and prep was nowhere near as horrible as this experience. I know this is the doctor office issue, not the center's issue, since they prescribed it, but I will not go through this again using that stuff. Overall, the staff at Gulf Coast Endoscopy were wonderful and I would return to the center, though hopefully not have to. My main issue is being told that the doctor "spoke" to me after the procedure when that is impossible.
- Dr. Kondapoli has performed colonoscopies on both my wife and on me and always competently, professionally and courteously. If the need arises again we will happily return.
- I understand my name is complicated but I wish the front desk staff just asked how to pronounce it instead of making fun and laughing about it while I was in the waiting room. While the nurse taking care of me was super nice and seemed very knowledgeable, I was bit concerned with hygiene. She kept putting her hair behind her ears while taping my IV and she had already removed her gloves.
- The prep used this time wasn't as efficient as the previous time. I prefer to have another colonoscopy in 3 years, rather than 5 years, because I had 9 polyps this time.
- These people were SO kind, patient & professional: Becky, Laura, Jane, Tim, Nathan and the sweet lady who registered me (long blond hair).
- My experience could not have been better. My procedure went smoothly and every staff member was wonderful, careful, and concerned.
- Thank you so very much for treating me with care and respect and for exhibiting such professionalism. Thank goodness you do what you do and seem to really enjoy this line of important healthcare.

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- My experience with colonoscopy was outstanding! The procedure, taking pills, was good. Never fun in the bathroom!! The facility was wonderful; everyone treated me very well and I was very comfortable. Dr. Agnello is a wonderful Dr. and she has done this procedure on me several times. I would highly recommend everyone there, very professional and efficient!
- It was a great experience from the front desk to RN Julie she was so comforting, awesome bedside manner. The staff in the procedure room were fantastic! First time having Propofol,,it was a better experience,, Thank you to all the staff for their care
- Everyone was great from pre to post! Woke me up too soon though. Should've let me enjoy my first-ever Propofol nap! :)
- For the fact that I needed this procedure, the experience was as pleasant as possible
- Lori B was fantastic. She explained everything in detail and was very knowledgeable and polite
- I have always had confidence in Dr. Agnello and her staff. They are all very professional from the front office staff to the nurses, anesthesiologist, aides and of course Dr. Agnello herself. Thank you.
- It was very comforting to see the staff working so well together and the happy banter amongst them. The whole vibe was somehow soothing. That was my experience. Thank you for not making me feel like a number.
- This was the absolute best experience that I had ever had for a procedure. Everyone at the surgery office was the best and they all worked together as a team.
- Kathy from the surgery intake staff was terrific and was very good with the insertion of the IV as I am a hard stick. She got it the 1st time!!!
- Everyone was wonderful. It is like a well oiled machine. Thank you to Becky, Kelli, Denise, the young lady who assisted the Dr. And Colleen., and of course to Dr. KONDAPALLI. God bless.
- I keep coming back not for the facility but the staff.From the check in, Kathy, to preoperative Amelia,To the procedure room, Sharon from anesthesia was excellent, to postoperative Jane. Your staff is courteous, compassionate, smiling, informative and they work well together and they know their job and do it well.Of course love Dr Agnello.It's the people that make your facility as good as it is, will always recommend.
- been using this facility for 20 years and always have excellent care
- Everyone was exceptional, from Kathy at the front desk, to Lori RN at pre op, to Lora RN at circulator, Debra RN, to Bethany Post Op RN, to Frances CRNA. They all were very professional, knowledgeable, kind and caring to me while I was their patient, They are an asset to your company.
- Really the only thing was I felt rushed to wake up and leave. I never got anything to drink afterwards. That was disappointing. The lady taking my vitals and doing my IV was very nice, most people were friendly. Procedure went fine.
- Very professional, kind, responsive! I felt like a special patient! Congratulations all! You are the best!
- Awesome awesome experience from beginning to end!! Great staff who were engaged and empathetic and compassionate.
- Treated well before, during & after procedure.
- I was greeted with a smile and caring staff, very short time in waiting room. My iv was painless with caring and patient nurses.

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- The next day I woke up with swelling, what feels like bruising and irritation on my left side of my chin and neck. I did mention this to the person who called to check on me. They mentioned maybe my airways needed to be adjusted during procedure. I just don't understand how I would get bruised from this. Also, my procedure was scheduled to start at 9:30am, I was rolled into the room at 10:07! My husband was told I would be done by 10:30am so he was in the parking lot by then but I wasn't walked out until closer to 11:30am. Everyone was extremely nice before and after my procedure.
- Every aspect of this experience was top notch. Care. Professionalism. Timely. Exceptional communication. And seldom have I had the smallest pinprick for an IV in my life. Amazing team of medical and administrative pros!
- Excellent care at this facility. The nurses were phenomenal. I was completely put in a relaxed state with them and the nurse anesthetist. Of course Dr. Taylor was awesome!
- The enter team was awesome. You are treated with respect and dignity. Dr. Agnello is great. She made the entire process stress free.
- From check in to being picked up in the car my experience was top shelf. The kindness, courtesy and respect were greatly appreciated. I was nervous about the procedure and was quickly made to feel comfortable and confident. Thank you to a tremendous team
- Everyone on the staff treated my like a queen! Explained everything ahead of time and I met everyone involved in my procedure. They are all the best!!
- It was not clear to come to the procedure building along E Venice Ave. We went to the bldg behind 7-11.
- Absolutely the Best Care and Comfort. Cannot say enough Positive Comments about Everyone and Everything I experienced yesterday. Excellent Facility. Thank You for Everything!!
- Dr. Agnello is caring and compassionate. She is easy to approach and talks you through what is needed in an easy to understand format. The office and surgical teams are also wonderful!
- They were very busy but never missed a step. Outstanding all the way around!
- While I was waiting for the procedure, my nurses (Lori, Lora, and Jane were all very kind to me. Answered my questions and made sure I was comfortable (gave me nice heated blankets. :-)) Robin explained about the anesthesia and during the procedure she made sure I had a good sleep! Dr Taylor came to see me after I was awake and discussed the results with me and answered questions. They truly were the Dream Team!!
- I thought my care was excellent. I think the arrival time 45 minutes prior to the procedure is excessive. Also, Dr. Taylor was running behind. I inquired after waiting 30 minutes after my scheduled procedure time, and was then told she was running 30 minutes behind. Communication makes a very big difference, particularly when patients are very nervous about their appointment. Thanks.
- It surprised me. I was not put to sleep and I got to see the whole procedure on a TV by my bed and I don't believe it could have been better. Thank you to the nurses who did the good job.
- This was my first time and was a little nervous and everyone put me at ease. They were all ready for me with no waiting at all.
- For what is generally looked at as an unpleasant procedure,(colonoscopy) Gulf Coast Endoscopic is one of the best referrals my primary physician has made. The staff - from check-in to discharge - immediately puts you at ease with their friendliness and professionalism. The facility is spotless and even the waiting room chairs are more comfortable than most medical facilities offer. I wouldn't hesitate to return if and when I need another endoscopic procedure.
- Everyone at your facility introduced themselves and were very efficient and kind. Dr Agnello is great and so was the staff!

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- Everything was outstanding. The staff, and the timing. This was my first time not being put to sleep. I watched the whole procedure on the TV beside my bed.
- Everyone very professional, compassionate and friendly. I felt very comfortable beginning when I checked in and then with Dr. Agnello and her team. It was a positive experience for a not so pleasant procedure. Let's face it not many people look forward to having a colonoscopy ! Thank you
- The whole staff was exceptionally nice. I would not go anywhere else for this procedure. I love Dr Katie Agnello.
- Everyone was super friendly and helpful. Especially the front desk, my nurse, Lori, the CRNA Robin. Dr. Agnello was very professional and extremely friendly. If I have to come back, this would be the place I would come to. Thank You Everyone.
- Considering this is a procedure I'm Not thrilled about getting, everything is thought out, and everyone there is professional, courteous, and more than qualified. I felt I was in very capable hands from start to finish. Thank You, to the entire staff.
- A big thank you to Becky she had such a calming demeanor and I truly felt so comforted by her. She was amazing!
- Gulf Coast Endoscopy is run very efficiently from check-in to check out the few times I have had a procedure. Professional and personable, they will make you feel comfortable.
- Everyone was very kind and professional, but Lori B went above and beyond. She is extra caring and made my time there much more relaxing. Extra kudos to her!
- I want to thank all of the staff whose names I recall, Julee, Robin, Dr Taylor and the others on the team who made my medical procedure go off without a hitch. Everyone including the front office and staff were super chill, friendly and just truly professional. They made me feel welcomed and put me at ease. There was no doubt everyone was very experienced and knew their job. Overall I could not have been more satisfied with the entire process and would highly recommend Gulf Coast Endoscopy Center of Venice. Great job!
- Even though having a colonoscopy is not fun, I had a good experience at this facility. Everyone i interacted with was pleasant and helpful. I was comfortable and calm. Everything was explained thoroughly and all questions answered.
- Treated with the highest respect, I felt comfortable. Both I and the anesthesiologist recognized each other from previous encounters in her work area. I knew I was in good hands! Totally a positive experience! Thank you
- This is my third time having a colonoscopy and endoscopy at this center with Dr. Agnello. I would highly recommend this center and using Dr. Agnello. Everyone from check-in to discharge was kind, warm, and helpful. They even called the next day to see how I was feeling.
- I was nervous but the staff was so caring and my procedure went so well...easy and painless..
- I highly recommend the Gulf Coast Endoscopy Center in Venice. Staff are very focused, skilled, compassionate. Gives one the feeling that they are in good hands.
- All around a compassionate, friendly, and genuinely caring staff. Very pleased and grateful for the care received.
- I would suggest including a lightweight pad upon discharge just for leaks/ light bleeding..
- Could not be happier with the level of professionalism, bed side manner, and concern for my well being.
- Thanks. I like that you move through the process rapidly without feeling like a number.
- I appreciate everyone's attentiveness, expertise, and especially their kindness.

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- Everything was great from Arrival to departure. Waited a bit longer than I hoped to get called in, but all was very well.
- Excellent preparation instructions and care at surgery center! The preparation is not a pleasant experience, but the staff is excellent!
- I've had several procedures at your facility and must commend you on your staff. Everyone I met was informative and the atmosphere very relaxing. Your staff is efficient while at the same time friendly and welcoming.
- I was very impressed with the care I was given, every one was very nice! I had no problems even though I wasn't sure if I was ready, they assured me that it was okay, so I got there late and they had no problem getting me in for my Upper endoscopy and lower GI. Would definitely refer them to all my friends !
- All staff were very helpful and knowledgeable especially the appointment staff particularly Lynette who explained everything to me about the preparation for my colonoscopy what to expect etc. was wonderful thank you
- I appreciate the follow up calls after the procedure. What a wonderful staff you have acquired, everyone was very sympathetic and professional. Thank you
- The doctors and staff in this facility give excellent, professional care to its patients. I highly recommend this office for all gastrointestinal care.
- The entire staff were very knowledgeable and professional. It was a pleasant experience. Life is good!!
- I can not say enough on how lovely all the staff were to me and my husband (my driver) before during and after my procedure.
- This is the second colonoscopy I have had with Dr Taylor in this facility. Staff could not have been more supportive, caring and helpful. Throughout the entire process. My grade is a A+!
- Everyone was great and I especially want to thank my prep nurse, Brenda, and too the anesthesiologist was very professional and caring.
- Absolutely a wonderful experience from start to finish. They are like a well oiled machine. Precise, efficient and caring.
- The anesthesiologist spoke briefly to me in the surgery room but when she administered the anesthesia it was painful and caused me to react She was surprised it hurt but within a short time I was asleep. The IV area was later bandaged tightly to prevent bruising but it still hurt. I was advised to apply warm compresses when I got home. Pain stopped and there is minimal bruising today
- I was disappointed when I was told my doctor spoke to me after colonoscopy while I was still asleep and have no recollection of the conversation by I guess the info was the same as what the discharge nurse said and written paperwork I am feeling well today and so far doing well
- The experience was easier than having a tooth filled. Believe it or not, that's easy. Best way I can explain it
- The entire staff was excellent!!! I was nervous and also having symptoms of Vertigo. The nurses made me feel comfortable and started my iv with fluids to help the Vertigo. The staff in the procedure room was empathetic with me being nervous. One nurse held my hand until the sedation took effect. I am grateful they took good care of me. And Dr. Kondapoli is wonderful. I can't praise this group enough!!
- Everyone I dealt with yesterday was extremely kind, friendly, and caring. You have a great team of professionals!