

GULF COAST ENDOSCOPY CENTER OF VENICE

Patient Testimonials

- Experience went without any problems or issues and pain free. On time and fast!
- Outstanding facility and staff, they treated me like family. The place almost felt spa like I was so comfortable.
- I've had a number of surgeries during my lifetime and this was the most positive, least stressful experience I've ever had. Everyone there, including office staff, all nurses (pre-op, surgical, post-op etc) were kind, thoughtful, positive, personable, and professional. The whole atmosphere in Gulf Coastal was calm and relaxing which has not always been the case at other surgery centers and hospitals. Would definitely recommend Gulf Coast Endoscopy Center of Venice. Dr. Agnello was highly recommended and did not disappoint. She was professional, easy to talk to, answered questions and the procedure went well. She is a real sweetheart.
- Very professional staff. Personable, caring, putting the patient at ease. Very happy with my experience.
- Everyone was caring and professional in preparing and executing my procedure. This was the best experience I had with this procedure. I cannot say enough about the care and professionalism of the staff, they are the best.
- Very impressed with Doctor Agnello as well as the entire staff and nurses at Gulf Coast Endoscopy Center of Venice. Thank You!
- I highly recommend Dr. Kondapalli and the team at the Gulf Coast Endoscopy Center of Venice. From start to finish, everyone was compassionate, knowledgeable, and highly professional. Their attentive care and expertise made the entire experience comfortable and reassuring.
- I want to thank Dawn in the admissions process when you arrive for the procedure, she was excellent not only in explaining everything in details, she was very professional. I had called with questions regarding copayment a couple of times and Dawn was the person that looked into and cared to follow up and finalized my questions, she made it happen....Thank you.
- From check in to check out I received the most gracious care from each member of the staff. They were kind, they explained things clearly and they cared about my care. I am thankful for this facility in my town.
- I really appreciate the care I received. Everyone on the staff was fantastic. I felt calm and well cared for.
- The only issue I had was that I never received instructions for the prep. I just knew from previous colonoscopies and looking on the internet what to do and approximately the timing of when to do it.
- Good experience! Definitely will be back in 5 years for Round 3!
- I couldn't have asked for better anything!
- True professionalism in all aspects ..have nothing but the best from beginning to end ..this is exactly why I chose you people...
- When running late in the morning, which causes lunch to be late it would have been nice to have a call asking to come in in 15 or so minutes later instead of waiting too long to be taken back
- A colonoscopy is never fun, but if you need one, this is THE place to have one. From entry to discharge, I was treated with kindness, loving care, and safety protocols by a team of nurses who excelled in making the patient their only priority. I was so impressed by their attention to detail. Gulf Coast Endoscopy Center of Venice rates 5 stars plus ***. The director of this center has done an excellent job in her selection of staff: everyone I encountered is outstanding in their compassionate delivery of services to patients.
- Absolutely wonderful experience. If a medical experience can be good this was excellent.

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- The Gulf Coast Endoscopy Center team was fantastic! From checking in to going home, each person I interacted with was pleasant and professional. Front desk, pre-op nurse, anesthesiologist, post-op nurse, doctor, circulator nurse, & CST - each and everyone made me feel confident, comfortable, and safe . Thank you for an excellent experience at your facility.
- Excellent care by profession and caring people. As a GI nurse, I know how busy and demanding the environment can be. Everyone was positive and smiling. I felt like I was the only patient there. I appreciate the privacy from checking in, to admission area, procedure room, and recovery. All staff were very kind. It is the environment I hope to work in soon! Thank you all for compassionate care.
- Center seemed to have a process that was well planned and executed. I felt that I was well taken care of and every person was professional, kind and considerate. They have my highest recommendation.
- From the front desk to recovery everybody showed courtesy and made an uncomfortable situation stress free.
- I have received care at this center multiple times. It has always been an outstanding experience. I would highly recommend them.
- Everyone in this facility treated me with courtesy, and efficiency.. i was repeatedly asked if i was comfortable and if anything could be done to help me even more. . My recovery went well with no complications.
- Dr. Kondapalli is an excellent physician, as well as kind and empathic. The nurses at the Clinic were great. All of them!
- Everyone was very friendly and detailed about my medications and allergies. Showed concern regarding a previous heart condition and made sure the anesthesiologist spoke with me about it before the procedure.
- I have had all my colonoscopies since I was 50 yrs old at this facility. Gulf Coast Endoscopy Center has always been so efficient, very personable, kind, and very informative. All the staff are so helpful, answers all questions, and explains everything that is going to happen before, during, and after the procedure. An excellent facility every time.
- Tammy at the Check in was very pleasant and explained everything. Lori (prep nurse) was great. Explained what she would be doing at each procedure. All of the nurses through out the entire procedure were attentive. Dr Valle had Blues Music playing which is my favorite :)
- Everything about your facility was great! Professional and friendly staff!!!
- The staff was fantastic & Dr Lopez is wonderful. Becky (nurse) was the best nurse I have ever encountered! Check in was not great and confusing but the people were nice. Lastly, I am having pain inside which is not usual.
- Dr Ricardo Lopez-Valle and the rest of the staff were wonderful and friendly . They response all my concerns and questions.
- I trust my doctor and his staff here. This has been my 3rd procedure here.
- I have high respect for all the nurses and dr KONDAPALLI I felt I was in good hands and no worries about the colonoscopy
- Dr. Agnello has always been the best Doctor. She listens and takes time for you, whether in her office or at the surgical center. The staff has always be friendly and polite. I would recommend her and her office everyone.
- My experience overall was very good other than I sat in the waiting room for over an hour until I was taken back.
- I was very impressed with the overall care, concern and professionalism of the staff that I dealt with at the center. Everyone was welcoming, caring and competent in their job.

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- Been going here since we moved to Venice. Dr Kondapolli saved me from going through colon resection, referring me to Dr Draganov at Shands, who was able to do the "corrective surgery" orthoscopically without removing any of my colon.
- Center is efficiently run. Started on time, every staff member was pleasant and competent, and there was f/u by provider immediately after procedure. Over-all a pleasant experience.
- Everything was wonderful! Beth, my nurse was amazing, thoroughly explained everything and was kind and patient. This is often not the case in a medical factory type setting. Karen was the same. I really appreciated the care given considering the time they have to give it. Thank you for great service!
- Staff is exceptional and always make me feel comforted and special. They go above and beyond for every patient.
- This was a very efficient and well organized experience. Everyone was so kind. I felt no worry or concern throughout.
- I really appreciate that I was able to have the procedure so quickly. All staff that I encountered were very professional, knowledgeable and caring. I will recommend the doctor and the facility to others. Thank you.
- Everyone was very nice, after not drinking anything for hours it was hard for them to get my IV started but third time is the charm. Everything went well and no pain so all is good.
- You should pride yourself on the staff at this Surgical Center. They are compassionate, knowledgeable and work together as a well oiled team. Thank you!
- Everyone there is very nice and helpful. They make you feel very comfortable and always asking if they can do anything else for you.
- Awesome experience, prep was also easy with Sutab
- Excellent all around! And I worked in medical care as my career. Exceeded all expectations in my opinion.
- Very professional care from beginning to end of appointment. The staff from the front desk to the medical staff and Dr. Ravi Kondapalli expressed care and expertise. I was confident that I was in good hands and would have the best outcome from my procedure. I worked in the medical field for 40 years and I was treated as I always treated my patients with care, respect and true concern for their health. Would highly recommend this group.
- All of the staff from registration to Dr Taylor could not have treated us better
- Use Desetin on colonoscopy patients after the procedure
- The experience at the Gulf Coast Endoscopy Center was a very positive experience for me during my recent colonoscopy visit. Every member of the staff from check-in to departure was warm, friendly, professional and efficient. I felt that they wanted me to feel as comfortable as possible. The procedure went quickly and I was given the results right away and helped into my Uber ride home. I had no side effects from the procedure or anesthesia and was completely normal afterwards and the next day.
- Everyone encountered was pleasant and competent and efficient. And on time, really appreciated that. All were extremely well.
- I really appreciated the care and treatment I received here. Everyone was so personable and caring. A personal thanks to the front desk ladies who were such a tremendous help with my insurance mess and resolved it so I could have the procedure. A big thanks to nurses Amy, Debbie, and Denise who were the best ever! And the anesthesia nurse Fran. And, of course, thank you to Dr. Felman who was awesome! I truly appreciate the level of care that was provided to me on so many levels by the whole staff that took care of me from beginning to end!
Sheila

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- Overall the experience and procedures were as pleasant as possible. Excellent staff, excellent care and I would return there for procedures if necessary.
- This was the most organized well run procedure I have ever had. I was in and out of there in no time at all.
- I was very worried. I wish the prep before was better less preparation. I had an excellent experience . All staff was friendly helpful knowledgeable. I met Dr kandapalli and he was great
- Gulf Coast Endoscopy Center lived up to my expectations and the recommendations of my neighbors! Highly recommend this Center.
- The entire staff was professional and courteous. I dreaded having this procedure done but, the staff made me feel relax and comfortable.
- My wife had her Colonoscopy last week. I had mine yesterday. We both feel every single person we interacted with was incredible, knowledgeable, friendly and caring! Thank you!
- From the time I entered the facility until the time I exited, everybody was helpful professional explained everything and when we ran into a little bit of problems with getting my IV in my nurse knew to go get someone else for help that's what you call a professional, caring person everyone else Was awesome and I want to thank everybody for their help. To everyone well wishes of health, wealth, and happiness.
- Excellent treatment and excellent facility Staff is so wonderful
- Have been there several times. Entire staff is outstanding.
- The entire staff is exceptional at this facility. Everyone I met was welcoming, efficient, and friendly
- Dr. Agnello is a rare physician that is both highly competent and has EXCELLENT patient skills. She is also kind. So it's a bonus when the support staff mirror that of the Doc. Everyone was sincerely kind and caring and professional. It is obviously a well oiled machine. Thank you.
- Everyone who took care of me were courteous, friendly and peofessional: Tammy, Becky, Carol, Beth and Kelly. Could not ask for better care
- Made me feel comfortable and explained things to me. Kept me informed entire time and were courteous.
- Very professional staff. It would have been helpfull if scheduling staff had provided location of surgical building since it was seperate from office where we met with the PA.
- I cannot say enough good things about my experience, and the high level of care I received from every single member of your staff. Everyone was kind, professional but very caring, and made me feel comfortable and much less stressed.
- Best doctor around. This is the 2nd time there, and always being taken care of.
- Right from the beginning when I scheduled my appt to the end when the nurse walked me out the door everything went smooth. Just that I hoped it would. Everyone was professional and knew their job at hand. Thank you
- I had a great experience at Gulf Coast Endoscopy for my recent colonoscopy with Dr. Katie Agnello. From start to finish, the whole team was fantastic. The anesthesiologist took the time to talk with me beforehand, answer my questions, and calm my nerves, which made all the difference. Dr. Agnello and the staff were professional, kind, and made the entire process surprisingly smooth. I felt well cared for every step of the way. Highly recommend!
- I have had several procedures here and every time I have had great results and the staff is extremely fantastic to work with. The wait time is great and your in and out just like they say on the paperwork they provide you in advance. Very professional

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- Lori, Janet, Sharon and Tammy (receptionist) were all caring and made me feel comfortable. Thank you.
- Very professional staff running things like clockwork.
- From the time that I arrived, Greeted by Kathy, then Taken in by Lori ~ prep nurse then taken in by Brien and Pam then met Christine (I believe) Assistant to Dr. for procedure then Dr. Katie Agnello after procedure was completed to recovery Beth. All were very Personal, Professional & Very informative as well as a follow up call as of this morning. To see how I was doing. Great Team!!!
- Everyone I encountered was extremely nice and made me comfortable. The procedure was easier than expected and any question or concern I had was answered in a way I could understand.
- I am very satisfied with the staff. Prep was not difficult. Procedure was painless.
- Everything was handled extremely well and I even got taken in for the procedure early. All the staff was caring and competent.
- Everyone is courteous and professional. They explain everything that is going on and ask if you have any questions. Great place to go.
- From the time I walked into the front door till I walked out everybody I talked to was wonderful. Any questions I had were answered and everybody was eager to make sure I had a pleasant experience. Very grateful to all I had contact with.
- Everything was better than expected. Everyone was very kind, understanding and patient. From beginning to end was a good experience.
- The staff was exceptional! The preparation nurse was very kind and totally professional. A real pro! Everything was like a well oiled wheel. Everyone did their job and yet took time to respond to my concerns. When in the operating room, each attending nurse told me who they were and what was about to happen. The doctor introduced himself and assured me I would be fine. When I awoke the kindest discharge nurse filled me in on what was done, and the attendant walked me out of the clinic to my ride home. The next day I received a call from the center asking how I was feeling. I said I feel great! I highly recommend this group and doctor for your procedure.
- Dr K and staff were professional and provided outstanding care. Doctor one of the best and highly recommend his medical service . Kathy /Lori /Beth /kelly all excellent caring professionals .
- All staff Very Professional, efficient and streamlined throughout the appointment. Highly recommended!
- The beginning of my first appointment in the office all the way to the Endoscopy, I felt respected. Everyone is very kind, supportive and professional. I would recommend this office to anyone and also recommend Dr Lopez. Dr. Lopez listened to me and helped me.
- Entire staff was terrific, but especially Brenda, who managed to put a needle in my hand without any problem!
- Doctor and all the medical staff was excellent. Very professional , pleasant and a lot of attention to me and my needs. They take time to ask me questions and gave me answers to all my concerns. I was very satisfied with the service I had received at the Center.
- My experience at the Gulf Coast Endoscopy Center was superlative in every way. The medical care by my physician and the anesthesiologist exceeded my expectations. The patience, respect, and compassion extended by all staff at all times are extraordinary measures of their professionalism and worthy of acknowledgment.
- The facility process was by far the best I have experienced. I especially appreciated the clear and concise paperwork, that was given to me prior to departing, about was done/found during my procedure. I also want to note that I found the nurses to be especially kind, efficient, and helpful. I would definitely recommend this center.

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- Everyone of your staff that I interacted with was great. Polite, professional, answered all my questions, made me feel at ease before and after the procedure.
- Experience overall was very good from intake to recovery. Nurse staff particularly courteous and helpful. Procedure process with Dr. Lopez and staff -- no problem and went well. Thanks to all.
- Wonderful Drs . My husband use Dr Rabi Kondapalli an I used Dr Ricardo Lopez-Valle Wonderful caring informative Drs Staff before an after procedure are so attentive a nice . Make you feel so comfortable an you get a day after call to make sure your ok
- If you have to have a colonoscopy this is the place to go. Every member of the team was friendly, courteous and professional.
- Have another one in 3 months, will be perfectly fine knowing how great the people were. Everyone was so caring and made sure you understood everything and what to expect.
- First Class 5 out of 5 star service. I had a wonderful experience from a well trained, confident and compassionate team at Gulf Coast Endo. Special shout out to Lori, Terra and Dr Agnello.
- Top notch facility from the receptionist, to pre-op to discharge. This is my second time visiting and would highly recommend Gulf Coast.
- I especially want to give a shout out to Brenda, who was phenomenal. I was so grateful for her expertise and compassionate care.
- I felt very well cared for and valued throughout my procedure
- I had an excellent experience at the center. The entire staff was compassionate and professional. Considering it was a colonoscopy I could not have had a better experience.
- Very satisfied with my doctor recommending Gulf Coast Endoscopy center. Everyone was very helpful and caring.
- Dr. Taylor was very helpful at my scheduling appointment. On the day of the procedure she was friendly and explained everything. I felt I was in good hands. All the staff were excellent.
- I addressed my concerns about receiving anesthesia with the nurse anesthetist. I had severe burning in my hand when anesthesia was administered in other facilities in the past. She did an excellent job and I didn't experience any pain.
- Dr Taylor an her staff are example of great professional an competent care
- Every single individual I interacted with was nothing but friendly, professional and accommodating. Could not have been a better experience. Thank you!
- I was very pleased with this facility and all the staff. From the first time meeting Dr. Lopez I felt very comfortable with him, he's very pleasant ant takes time to ask questions and give answers. I would highly recommend him and the facility.
- The entire team was friendly and kind. Top tier professionalism.
- overall great experiance for a not so fun topic to endure
- Busy bee workers with much attention paid to me and made me feel very comfortable. So organized too to your belongings etc. great teamwork!!!
- Great and attentive staff from beginning to end! Very kind and caring before and after procedure. Highly recommend Dr. Agnello.

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- The entire ride was a good one! Who likes the prep? No one, but aside from the bowel prep the staff was terrific, the providers were great and I got a clean bill of health! What could be better? Thanks everyone!!!
- I was amazed at how efficiently everyone worked. The professionalism and kindness shown by the staff was extraordinary. I would definitely return there if I needed a procedure again.
- I couldn't be happier with treatment I received. From check in to discharge went very smoothly. Dr. Kondapalli is personable and compassionate. The staff was so kind and put me at ease. Lori and Beth made sure I felt comfortable and answered all my questions.
- Everything was better than expectations. Loved every staff member. Love the efficiency.
- Extremely courteous and caring staff whatever you're doing to keep the staff that you have there keep doing it if I had to do it again I'd go to the same place
- Everything was great. The pre-surgical nurse (Lori) was fantastic. She inserted the catheter in my wrist with almost no pain which has never happened before. The CRNA Kelly explained everything and did a great job. I don't remember the recovery person's name (I was a little buzzed) but she was great as well.
- Everyone was super friendly from the front to triage to recovery. My nurse that gave me my IV very sweet and it didn't hurt!!
- overall everything went very well. I felt anesthesia may have been a little rushed. And, getting me up and out of the facility after my procedure seemed a little rushed. But, I think their may have been a couple of patients that arrived late. Maybe that put them behind.
- this center is beyond efficient, safe and inviting the staff from the minute you walk in to the minute you walk out is friendly and knowledgeable. Truly a excellent experience for the patient.
- Every single person that I encountered was extremely professional, caring, and very good at what they do!
- Everyone in the pre-op and surgery were extremely kind and efficient. Dr. Taylor was great and talked to me after the procedures were done and gave me the paperwork of all her finding. Everything and everyone were excellent!
- Lorie was terrific. The only thing i didn't like was the sign in procedure, very impersonal.
- I have been to the facility for treatments numerous times and am always pleased with my treatment. I would also like to comment on the professionalism of all personnel...number 1 in my book. The facility is always clean and the staff is well prepared.
- The entire experience was so efficient and everyone I encountered was so professional and helpful. I would definitely return here if other procedures are necessary.
- The staff was very professional. I felt at ease before and after my colonoscopy. Dr. Taylor and her staff were excellent.
- Thank you for caring about my procedure- this was going to be done at another provider, and they provided the WORST customer service and changed my appointment 3 times. I decided to come back to the people who knew me better and Dr. K. had seen me in the ER in 2022. THANK YOU!
- I always like to leave constructive comments, but when everything is done exceptionally well, it's hard to suggest any improvements. Everyone involved should be proud of the high quality of service you provide.
- The facilities were cramped and not adequately designed to process so many patients.
- Staff was very welcoming & efficient. Dr Kondapalli was nice & informative. He won answered my questions.

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- Thank you. Every person I encountered was warm, friendly, professional and very caring and considerate. They were running late and had had a very busy day and yet no one seemed harried or irritable, I felt my care was excellent.
- As good of experiences that can be expected for a colonoscopy. Preop nurse Lori was excellent and informative. Dr. Kondapalli is always friendly and professional.
- Couldn't be happier with the entire experience, from the time I arrived at check in, to the time I left to go home.
- This experience was a good one, except for the timing of taking the mirolax solution, as mentioned previously. I got about 2 hours interrupted sleep that night, due to having to drink part two at midnight - 1:30 am. I will not return if that is the case next time. But each and every staff member was very friendly and the facility was very clean.
- My nurse was amazing and so sweet. The entire staff from start to finish was fantastic!
- Very professional, nurses very thoughtful, Dr and. The crew made me feel very comfortable and at ease. Would highly recommend the practice to anyone.
- I could not have had a better time! Everyone was lovely and courteous and so very kind. In spite of the prep, and the purpose of the visit, everything moved forward like a well oiled machine! Kudos to the staff and the doctor!
- I received excellent care. I wouldn't hesitate recommending Gulf Coast Endoscopy to others needed care.
- Very impressed from the moment I walked in. Everyone was very professional, helpful, and friendly. Shows they really care!!
- Excellent staff members. Everyone was so nice and they really cared about you.
- What a tight ship with smiling faces everywhere!! HOORAY^{oo} 5 ***** WE ARE SO BLESSED !!!!
- Becky was so extremely comforting and overall so warm and nice. Her bedside manner is unmatched. Pam also made me feel very confident going into the procedure. I was a bit nervous and anxious –I'm not a fan of going under anesthesia – both made me feel much better in light of my anxiousness. Dr. Taylor was extremely professional and attentive to my questions and needs.
- From the staff signing in, to the entire medical team, they were amazing nurses that treated all the patients with respect, super professional, with kindness, and loving care.. Thank you Jane my sweet nurse for your help and your passion to helping others. As a retired RNBSN I know how hard being a nurse is and I thank you very much from all of us!! Dr. R. Lopez-Valle is a great GI. After going to several in the past 18 years, I finally found the right one! He is a wonderful caring doctor and very brilliant!! Thank you to all and to God for helping me find him and an amazing staff!!! Please continue to be there for a long time with that wonderful group of staff you have. They are all good professionals.
- Thank you! Thank you! Thank you! To all and have a great weekend everyone!!
- I was in this facility in 2020 during the pandemic for a colonoscopy, and my opinion then was they were wonderfully professional and performed in a fabulous manner. My opinion has not changed as again they repeated their professionalism 5 years later. I will return here again in another 5 years.
- Everyone from Dr office the to Procedure clinic are excellent and very helpful and explains everything that they are doing
- Made me very comfortable from time arrived to departure. Everyone I had contact was very professional and friendly.
- Great facility, efficient service/operations, professional staff. Have been coming to this facility and Dr. Kondapalli for about 20 years.

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- The entire procedure from beginning to end was beautifully orchestrated. I felt totally secure with everyone who helped in all capacities!! The easiest colonoscopy I have experienced over the years.
- I was so happy with everyone and the amazing care I received blew my mind. The nurses are so wonderful and Dr. Lopez was so wonderful. Thank you for such amazing care.
- Everything went well great care from everyone Dr. Angelo Sharron Anesthesia Jane Becky Nathan Kathy front desk too Thank you for treating me so kindly
- The nurses involved in my colonoscopy, as well as Dr Agnello were all extremely kind and made me feel very comfortable during every step of my procedure. Thank you all of you
- I received excellent care. I wouldn't hesitate recommending Gulf Coast Endoscopy to others needing care.
- Gulf Coast Endoscopy Center of Venice has the Best staff. Professional, caring, smart, and kind. They treated me with respect and dignity, and made me feel comforted. I knew I was in good hands. Thank you!
- I was impressed with the service from the moment I entered until a staff member walked me to the car for my return home. The service was orderly and efficient and on schedule. The facility was clean, fresh, quiet and pleasant. All the staff from admitting clerk, nurses and doctor were pleasant and friendly. I would definitely recommend this center and I will return in the future if I need provided services again.
- I have never had a bad experience here or with Dr. Felman's office staff! Very organized yet still caring.
- This was my 2nd colonoscopy performed by Dr. Ricardo Lopez-Valle. I would highly recommend him to anyone looking for a Gastroenterologist. He is not only professional, he is kind, & very thorough when explaining the procedure & outcome. The staff (including the front desk), are absolutely wonderful! From the minute you sign in to the staff assisting to your exit, I was treated with respect & kindness. In particular, Becky R.N. couldn't be any kinder. She truly is wonderful. The clinical staff (in the procedure room), were superior. They introduced themselves and let me know the part they played in the procedure. It was a great team. The recovery R.N. was the cherry on the top. I'm so glad I was directed to your center. 10 out of 10!
- All of it was fast and easy. The pressure in my throat is not as bad as it was but it all is still is very painful. I don't think I can wait with this type of pain to see the doctor to help alleviate this. There was a possible medicine change but no call the day after like I was told they were. The doctor, nurse at prep station and the person who put my IV in were ABSOLUTELY amazing people. Very thorough, respectable and listened with a very kind ear. I think they all should be recognized for such a great experience. When someone has many different medical issues they went above and beyond to make me comfortable.

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- Loved all the ladies who cared for me at the center! I was awoken from the propanol in the recovery area by a nurse. She told me that the doctor spoke to me after the procedure. This is impossible, as I was out cold. If the doctor spoke to me, she was speaking to me while I was unconscious, and therefore unable to hear or understand what she had to say. I mentioned this to the nurse who woke me and she said that I probably just don't remember the doctor speaking to me. Of course I do not remember the doctor speaking to me, I was out cold! I noticed that the green dismissal sheet included with my paperwork, states that sedation could cause me to forget what you have told me. I believe that that is a statement used to cover your butts, as obviously you will not know what someone says to you when you are sedated. Other than being told that a polyp was removed for biopsy, I do not know/understand the results, in the doctor's opinion, of my colonoscopy. Two of the photographs included in the papers I were given look horrible, yet no one could tell me what I was looking at. I would have liked to have known before I left the facility. I don't think the doctor should try to talk to you while you are still sedated. I was called by the center this morning to check up on me, and while I appreciate that, I do not know anymore about what they found than I did when I left. I am hoping that a call to the doctor herself at Florida Digestive Health, will give me more information. But I do think that it would've been nice to know more before I left the endoscopy center. By the way, while I know that having the colonoscopy done is not a cure, I am in just as much discomfort as I was when I went for my initial appointment with the physicians assistant. I do know one thing, I will never have this procedure done again if I have to use the same product for prep. In fact, I am surprised that anyone goes through this having to use that product called Gavilyt. I have had a colonoscopy before, and prep was nowhere near as horrible as this experience. I know this is the doctor office issue, not the center's issue, since they prescribed it, but I will not go through this again using that stuff. Overall, the staff at Gulf Coast Endoscopy were wonderful and I would return to the center, though hopefully not have to. My main issue is being told that the doctor "spoke" to me after the procedure when that is impossible.
- Dr. Kondapoli has performed colonoscopies on both my wife and on me and always competently, professionally and courteously. If the need arises again we will happily return.
- I understand my name is complicated but I wish the front desk staff just asked how to pronounce it instead of making fun and laughing about it while I was in the waiting room. While the nurse taking care of me was super nice and seemed very knowledgeable, I was bit concerned with hygiene. She kept putting her hair behind her ears while taping my IV and she had already removed her gloves.
- The prep used this time wasn't as efficient as the previous time. I prefer to have another colonoscopy in 3 years, rather than 5 years, because I had 9 poluops this time.
- These people were SO kind,patient \$ professional:Becky,Laura,Jane,Tim,Nathanand the sweet lady who registered me(long blond hair).
- My experience could not have been better. My procedure went smoothly and every staff member was wonderful, careful, and concerned.
- Thank you so very much for treating me with care and respect and for exhibiting such professionalism. Thank goodness you do what you do and seem to really enjoy this line of important healthcare.
- My experience with colonoscopy was outstanding! The procedure, taking pills, was good. Never fun in the bathroom!! The facility was wonderful; everyone treated me very well and I was very comfortable. Dr. Agnello is a wonderful Dr. and she has done this procedure on me several times. I would highly recommend everyone there, very professional and efficient!
- It was a great experience from the front desk to RN Julie she was so comforting, awesome bedside manner. The staff in the procedure room were fantastic! First time having Propofol,,it was a better experience,, Thank you to all the staff for their care
- Everyone was great from pre to post! Woke me up too soon though. Should've let me enjoy my first-ever Propofol nap! :)
- For the fact that I needed this procedure, the experience was as pleasant as possible