

# GULF COAST ENDOSCOPY CENTER OF VENICE

## *Patient Testimonials*

- Every person I came in contact with at the center was outstanding. I would like to personally recognize my pre-op nurse, Brenda, and post-op nurse, Mary Ann, for their care. They were friendly, courteous, informative and very professional.
- My whole experience was excellent. I would recommend this facility to anyone needing services provided here. The staff working here were exceptionally attentive and caring.
- I would like to commend all the staff who assisted me in this procedure Donna Reesman, Lori Bailey, Judy Coutu, Kathy Smith, and Christina Elias. I was treated with respect and courtesy. I really appreciate it. Special Thanks to Tim Guito for keeping me asleep during the procedure and Dr Agnello for the good news that things look normal. (Sorry about not including everyone's individual certifications).
- Everyone was great Doctor was great. When I got home I had a lot of discomfort underneath my right breast. Couldn't take my ibuprofen they said so I put a pain patch on and laid down. Then for some reason my bowels started moving again and I went off and on just like I did the night before until about midnight and then it stopped.. I was quite surprised about that as that had never happened before..
- From the time I walked through the door for registration until the time I was escorted out to my ride, everybody was so attentive, kind and explained every part of the prep and procedure. This is healthcare at its very best ... I highly recommend the doctors and team at GULF COAST ENDOSCOPY !
- The facility was very organized, very considerate, and sympathetic. The pre-op nurse was amazing and made sure I was very comfortable!!
- Efficient check in registration. Brief wait time. Registration secretary (Dawn) was very pleasant and personable. Pre-op and post op nurses were kind, gentle, and professional, taking their time explaining what I should expect (Rebecca, Amelia). No rushing, but very efficient. CRNA at bedside to explain and answer questions was personable (Pam). The doctor was there prior to procedure, to answer questions. He did a great job and checked on me afterward to give an update (Dr. Felman). Everyone was kind and courteous, (Bryan, Tanya) and changed what could be an unpleasant procedure, into a nice visit. Thank you
- Starting second round of prep at midnight was miserable. Even an hour earlier would have helped. Other than that, I am completely satisfied with the care of your staff and facilities.
- From check in by a very pleasant and caring Alexis Arens to discharge by Denise Newcomb everyone was outstanding. Dr. Kondapalli explained the procedure and provided me with a complete summary of the outcome of the colonoscopy. Lori and Susan were caring and made me feel comfortable and Kelly was excellent in answering all my questions.
- Ty for being respectful of my privacy and attentive to my needs before during and following procedures.
- I couldn't have asked for a better staff to take care of me...from check in, to nurses, to anesthesiologist, to Dr. Agnello. So professional and so kind.
- The entire staff was so friendly, knowledgeable, and efficient they made a potentially stressful and unpleasant experience relaxing. I truly felt like I was in very good hands. Highly recommend Gulf Coast Endoscopy!
- Much improved methods since I had these tests 14 years ago, felt comfortable with no pain, and recovered quickly
- From start to finish I felt I was in the hands of extremely professional and compassionate individuals. A very positive experience.
- Very professional and caring from Tammy at c/l desk to Amy in prep room to visit from Kelly with anesthesia answers and Kelly in procedure room with ALL the nurses in procedure room who were above kind and caring. ALL presented themselves as not a job but willing and able to care for others. WELL done ladies and Doctor Felman.

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- The whole staff was kind, caring and happy. They kept me relaxed and as comfortable as possible under the circumstances. These are the kind of caregivers that every medical office should have. Thanks for caring.
- Even Though Everyone and Everything Was Excellent, The Only Thing That I Wish Was A Little Different Would Be The Feeling That I Was 'Rushed Out' Of Your Facility. I Realize That It's A Busy Place and Time Is Money, But All Went Very Well, and Was Very Much Appreciated Until That Point. .... Got The Feeling Like, "Here's Your Hat, What's Your Hurry". That Being Said, I Am Very Thankful For The Great Care That I Received. Thank You Gulf Coast Endo and Staff.
- Received wonderful, caring and friendly service from Kathy (fd) Lori (preOp) Becky(IV sweetheart) Pam (anesthesia) they made this procedure relaxing and confident I'm going to be week taken care of.
- Every person I dealt with was not only friendly but very professional. Kathy at reception, Lori prepped me, Kelly the anesthesiologist was especially dutiful, the 2 women in the procedure room, and the lady that was in recovery (unfortunately I was too comfortable to remember her name)
- I would like to personally thank Becky, who assisted me in the prepping part of the procedure. I could not have asked for a better nurse, she was awesome, hats off to her for a job well done. Becky made my day by showing amazing customer service skills, taking care of the customer
- Excellent experience at this facility. All staff were professional and courteous. Would definitely recommend facility and my doctor...Dr. Agnello.
- Everyone was very sweet to me and I truly appreciated it. The anesthesia threw me for a loop after I left facility. I could figure out why brain wasn't working and very anxious and afraid . I chose drink a lot of water and to stay in bed. But it was a long day.
- I would like to take a moment to commend the outstanding care and professionalism demonstrated during my recent outpatient procedure. From start to finish, the entire experience was handled with exceptional organization, compassion, and efficiency. The administrative staff set the tone immediately with their warm welcome, clear communication, and seamless coordination. Every step of the process was explained thoroughly, and scheduling, check-in, and follow-up arrangements were handled with ease and professionalism. The nursing team was equally impressive. They were attentive, knowledgeable, and genuinely caring—ensuring my comfort while also taking the time to answer questions and provide reassurance. Their calm demeanor and attention to detail made a significant difference in my overall experience. Finally, the physician demonstrated the highest level of expertise and bedside manner. I felt confident in her care, and she took the time to explain the procedure, address concerns, and ensure I was fully informed and comfortable throughout. It is clear that this team works collaboratively and takes pride in delivering excellent patient care. I am truly grateful for the positive experience and would highly recommend this facility and its staff to others.
- Excellent facility with a wonderful, fun/happy staff that made you feel welcomed and assured of getting great service.
- I had such a relaxed and comfortable experience. From start to finish every staff member made me feel at ease and available if needed. Their kindness and attention was much appreciated.
- Very smooth process. Everyone was professional and made this unpleasant procedure as organized and pleasant as possible. Thank you to all the nurses, doctor and staff that made it so easy.
- Everyone who took care of me was wonderful.. I would recommend you to anyone needing a procedure.

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- Wonderful surgical center! Every single person I encountered was kind, polite, explained every detail, and asked if I had any questions regarding their explanations. During my career, I was a Nursing Manager in Education, in Oncology, OB, and Out Patient Clinics during my career, I taught numerous nursing staff and other hospital employees. I taught workshops on Customer Service, Safety, Stress, and many medical classes. When I am a patient, I generally do not inform office staff that I am a retired Nursing Manager, and I just watch everything and everyone! My experience at this center was first rate! I actually enjoyed it
- I appreciated the nurse in pre-op who let me know what I could expect after I left that area. It helped ease my apprehension.
- As a retired nurse I found the endoscopy center very professional and efficient... check-in was quick, waiting time minimal. Once brought back into the pre op area all the nurses were professional and proficient! Recovery area also professional and proficient! All areas very clean! Great experience!
- This facility has always treated me very well. The staff makes you feel like you are very important to them. My doctor is excellent and very patient friendly.
- Pam my nurse Anastasis was amazing. She knew my history and was truly caring
- Entire staff was kind, courteous and very efficient. I felt safe and secure throughout my entire procedure. I highly recommend this facility.
- Kathy my nurse was phenomenal, would love to have her anytime.
- 2nd procedure @ GCEC. The actions of all encountered staff & medical personnel was again very professional, efficient while friendly & engaging. Their obvious competence & patient focus was reassuring & calming. Overall, a very positive experience.
- Every staff member was engaging, respectful, knowledgeable and professional. My veins are very small and hard to find. My nurse started my IV on the first try and no pain was involved! A first for me. Thank you to all staff for making an unpleasant procedure pleasant! Also, Dr Angelo was the best gastro Dr I've encountered.
- This was a good experience. The nurse explained everything to me before I went in. Had lots of time to ask questions.
- I would like to express my appreciation for the exceptional care provided by the staff and Dr. Kondapalli Ravi. The experience began with Tammy at the front desk, who demonstrated remarkable professionalism in preparing me for my procedure. Initially, There was a misunderstanding about the nature of the procedure, believing it to be a colonoscopy, and I had accordingly followed the prescribed preparation. Upon arrival, I was informed that the procedure was actually an endoscopy, and I learned that the expensive extensive preparation was unnecessary. Tammy's kindness and understanding significantly alleviated my stress. The nursing staff, particularly the nurse who assisted me with my procedure, were outstanding, displaying empathy and skill, notably during the administration of the IV. The entire staff demonstrated exceptional professionalism. However, I do have a concern regarding the cost of the unnecessary preparation materials. Given the circumstances, I believe reimbursement or provision of medication samples (colonoscopy) so I don't have to pay for prep again that is needed for my future procedures would be reasonable since it was very expensive and I didn't need it for an Endoscopy. Notwithstanding this issue, I highly commend Dr. Kondapalli and his staff, deserving of 5 Big Stars. Excellence !!!
- Best outpatient experience ever. From Tammy at check-in thru Lori in prep, Bob, Nate and Dr Felman and Denise in post-op were as comforting and attentive as I have ever experienced. A++ all around..
- Many thanks to all..
- Appreciated Dr. Taylor and the entire team for the care they provided. All staff involved were very caring, informative, and professional. Dr. Taylor has a wonderful bedside manner. She explains the procedure, approach to preparation and results following the procedure.

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- From the moment I entered the center I was treated with respect and compassion. Tammy at the front desk explained all the forms I needed to sign and guided me through them. Brenda Applegate was kind and compassionate and took the time to listen to my concerns and questions. Thank you for the extra warm blankets they really did help ! Kelly the CRNA was thoughtful and considerate and explained everything that she was going to do. Bethany King was excellent in post op asking how I was feeling and explaining clearly the next steps. Dr. Kondapalli was great. No post procedure problems or pain of any kind. He clearly explained the results of my procedure. I can't say enough positive things about this team of health care providers. They were professional, kind and compassionate.
- The staff was very polite and professional through the entire process. Would recommend your facility.
- It was a seamless experience from scheduling to discharge. I would recommend Gulf Coast Endoscopy to my friends.
- This location is a very good choice to have a procedure done. I trust them completely. My husband and I have both been there several times over the past 10 years. Great group of people.
- Could not have asked for an easier, faster and thorough process for getting the medical procedure I needed. The medical and administrative team worked collaboratively to provide me with the best possible outcome. They explained everything to me concisely. I always felt like I was in good hands. I would recommend them to anyone.
- The entire staff was professional, friendly, helpful and caring. They could not have done a better job. They made me feel comfortable and kept me informed. I would highly recommend.
- Excellent experience. All the staff work together like a well-oiled machine. I was very impressed. Thank you! Joyce
- Let's face it: It's difficult enough running patients through various procedures with 3 doctors present. But to do it with such alacrity and warm personal patient care is really something special. Hats off to ALL.
- Everyone that I encountered from the very first appointment to leaving after the colonoscopy was super kind, friendly, professional and respectful to me and to each other. The experience was better than I could have ever asked for. Thank you.
- From the moment I walked in the door to the moment I left, everyone that I encountered was extremely professional, helpful, and accommodating.
- Everyone was very nice, concerned, and competent. The nurses (Beth in particular) were exceptionally kind.
- It was a very positive experience on so many levels as I have rated above!!! Very impressive professionalism and very patient focused. One concern was it took 4 tries to find a vein for the IV. I was poked 4 times by 3 nurses before we got it. No blame and they were apologetic. But something to share as the worst part of it honestly. The nurses involved were great but not it hurt like hell and caused me a lot of anxiety!!!
- Very happy with the facility very professional and a wealth of knowledge. I just love my doctor he is always very kind and supportive.
- Very courteous staff. Thorough explanation of each step of the procedure. Took time to answer questions.
- The facility was exceptional. Friendly, organized, clean. Procedure was comfortable and I felt at ease, this is due to the staff. I appreciate their professionalism and decency.
- For an unpleasant procedure, everyone who was involved in the process from arrival to departure was comforting, encouraging and put me at ease. Thanks to you all, you were superb ! The day after the procedure I feel as normal as ever with no signs of having had anything done, thanks to Dr, Kondapalli.
- This was my 5th colonoscopy in 30 years. First one in Florida. Definitely outstanding all around. Very very friendly and competent and incredibly efficient. Thank you very much for getting me in so quickly Much appreciated!

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- I had a routine procedure and I thought everyone at the surgery center was excellent. Very caring and kind. Dr. Agnello did a great job. I would recommend her and the surgery center.
- The staff is professional and kind. This was my second colonoscopy but my first here and it was a much better experience.
- Experience went without any problems or issues and pain free. On time and fast!
- Outstanding facility and staff, they treated me like family. The place almost felt spa like I was so comfortable.
- I've had a number of surgeries during my lifetime and this was the most positive, least stressful experience I've ever had. Everyone there, including office staff, all nurses (pre-op, surgical, post-op etc) were kind, thoughtful, positive, personable, and professional. The whole atmosphere in Gulf Coastal was calm and relaxing which has not always been the case at other surgery centers and hospitals. Would definitely recommend Gulf Coast Endoscopy Center of Venice. Dr. Agnello was highly recommended and did not disappoint. She was professional, easy to talk to, answered questions and the procedure went well. She is a real sweetheart.
- Very professional staff. Personable, caring, putting the patient at ease. Very happy with my experience.
- Everyone was caring and professional in preparing and executing my procedure. This was the best experience I had with this procedure. I cannot say enough about the care and professionalism of the staff, they are the best.
- Very impressed with Doctor Agnello as well as the entire staff and nurses at Gulf Coast Endoscopy Center of Venice. Thank You!
- I highly recommend Dr. Kondapalli and the team at the Gulf Coast Endoscopy Center of Venice. From start to finish, everyone was compassionate, knowledgeable, and highly professional. Their attentive care and expertise made the entire experience comfortable and reassuring.
- I want to thank Dawn in the admissions process when you arrive for the procedure, she was excellent not only in explaining everything in details, she was very professional. I had called with questions regarding copayment a couple of times and Dawn was the person that looked into and cared to follow up and finalized my questions, she made it happen....Thank you.
- From check in to check out I received the most gracious care from each member of the staff. They were kind, they explained things clearly and they cared about my care. I am thankful for this facility in my town.
- I really appreciate the care I received. Everyone on the staff was fantastic. I felt calm and well cared for.
- The only issue I had was that I never received instructions for the prep. I just knew from previous colonoscopies and looking on the internet what to do and approximately the timing of when to do it.
- Good experience! Definitely will be back in 5 years for Round 3!
- I couldn't have asked for better anything!
- True professionalism in all aspects ..have nothing but the best from beginning to end ..this is exactly why I chose you people...
- When running late in the morning, which causes lunch to be late it would have been nice to have a call asking to come in in 15 or so minutes later instead of waiting too long to be taken back

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- A colonoscopy is never fun, but if you need one, this is THE place to have one. From entry to discharge, I was treated with kindness, loving care, and safety protocols by a team of nurses who excelled in making the patient their only priority. I was so impressed by their attention to detail. Gulf Coast Endoscopy Center of Venice rates 5 stars plus \*\*\*. The director of this center has done an excellent job in her selection of staff: everyone I encountered is outstanding in their compassionate delivery of services to patients.
- Absolutely wonderful experience. If a medical experience can be good this was excellent.
- The Gulf Coast Endoscopy Center team was fantastic! From checking in to going home, each person I interacted with was pleasant and professional. Front desk, pre-op nurse, anesthesiologist, post-op nurse, doctor, circulator nurse, & CST - each and everyone made me feel confident, comfortable, and safe . Thank you for an excellent experience at your facility.
- Excellent care by profession and caring people. As a GI nurse, I know how busy and demanding the environment can be. Everyone was positive and smiling. I felt like I was the only patient there. I appreciate the privacy from checking in, to admission area, procedure room, and recovery. All staff were very kind. It is the environment I hope to work in soon! Thank you all for compassionate care.
- Center seemed to have a process that was well planned and executed. I felt that I was well taken care of and every person was professional, kind and considerate. They have my highest recommendation.
- From the front desk to recovery everybody showed courtesy and made an uncomfortable situation stress free.
- I have received care at this center multiple times. It has always been an outstanding experience. I would highly recommend them.
- Everyone in this facility treated me with courtesy, and efficiency.. i was repeatedly asked if i was comfortable and if anything could be done to help me even more. . My recovery went well with no complications.
- Dr. Kondapalli is an excellent physician, as well as kind and empathic. The nurses at the Clinic were great. All of them!
- Everyone was very friendly and detailed about my medications and allergies. Showed concern regarding a previous heart condition and made sure the anesthesiologist spoke with me about it before the procedure.
- I have had all my colonoscopies since I was 50 yrs old at this facility. Gulf Coast Endoscopy Center has always been so efficient, very personable, kind, and very informative. All the staff are so helpful, answers all questions, and explains everything that is going to happen before, during, and after the procedure. An excellent facility every time.
- Tammy at the Check in was very pleasant and explained everything. Lori (prep nurse) was great. Explained what she would be doing at each procedure. All of the nurses through out the entire procedure were attentive. Dr Valle had Blues Music playing which is my favorite :)
- Everything about your facility was great! Professional and friendly staff!!!
- The staff was fantastic & Dr Lopez is wonderful. Becky (nurse) was the best nurse I have ever encountered! Check in was not great and confusing but the people were nice. Lastly, I am having pain inside which is not usual.
- Dr Ricardo Lopez-Valle and the rest of the staff were wonderful and friendly . They response all my concerns and questions.
- I trust my doctor and his staff here. This has been my 3rd procedure here.
- I have high respect for all the nurses and dr KONDAPALLI I felt I was in good hands and no worries about the colonoscopy

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- Dr. Agnello has always been the best Doctor. She listens and takes time for you, whether in her office or at the surgical center. The staff has always be friendly and polite. I would recommend her and her office everyone.
- My experience overall was very good other than I sat in the waiting room for over an hour until I was taken back.
- I was very impressed with the overall care, concern and professionalism of the staff that I dealt with at the center. Everyone was welcoming, caring and competent in their job.
- Been going here since we moved to Venice. Dr Kondapolli saved me from going through colon resection, referring me to Dr Draganov at Shands, who was able to do the "corrective surgery" orthoscpically without removing any of my colon.
- Center is efficiently run. Started on time, every staff member was pleasant and competent, and there was f/u by provider immediately after procedure. Over-all a pleasant experience.
- Everything was wonderful! Beth, my nurse was amazing, thoroughly explained everything and was kind and patient. This is often not the case in a medical factory type setting. Karen was the same. I really appreciated the care given considering the time they have to give it. Thank you for great service!
- Staff is exceptional and always make me feel comforted and special. They go above and beyond for every patient.
- This was a very efficient and well organized experience. Everyone was so kind. I felt no worry or concern throughout.
- I really appreciate that I was able to have the procedure so quickly. All staff that I encountered were very professional, knowledgeable and caring. I will recommend the doctor and the facility to others. Thank you.
- Everyone was very nice, after not drinking anything for hours it was hard for them to get my IV started but third time is the charm.Everything went well and no pain so all is good.
- You should pride yourself on the staff at this Surgical Center. They are compassionate, knowledgeable and work together as a well oiled team. Thank you!
- Everyone there is very nice and helpful. They make you feel very comfortable and always asking if they can do anything else for you.
- Awesome experience,prep was also easy with Sutab
- Excellent all around! And I worked in medical care as my career. Exceeded all expectations in my opinion.
- Very professional care from beginning to end of appointment. The staff from the front desk to the medical staff and Dr. Ravi Kondapalli expressed care and expertise. I was confident that I was in good hands and would have the best outcome from my procedure. I worked in the medical field for 40 years and I was treated as I always treated my patients with care,respect and true concern for their health. Would highly recommend thus group.
- All of the staff from registration to Dr Taylor could not have treated us better
- Use Desetin on colonoscopy patients after the procedure
- The experience at the Gulf Coast Endoscopy Center was a very positive experience for me during my recent colonoscopy visit. Every member of the staff from check-in to departure was warm, friendly, professional and efficient. I felt that they wanted me to feel as comfortable as possible. The procedure went quickly and I was given the results right away and helped into my Uber ride home. I had no side effects from the procedure or anesthesia and was completely normal afterwards and the next day.
- Everyone encountered was pleasant and competent and efficient. And on time, really appreciated that. All whe extremely well.

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- I really appreciated the care and treatment I received here. Everyone was so personable and caring. A personal thanks to the front desk ladies who were such a tremendous help with my insurance mess and resolved it so I could have the procedure. A big thanks to nurses Amy, Debbie, and Denise who were the best ever! And the anesthesia nurse Fran. And, of course, thank you to Dr. Felman who was awesome! I truly appreciate the level of care that was provided to me on so many levels by the whole staff that took care of me from beginning to end! Sheila
- Overall the experience and procedures were as pleasant as possible. Excellent staff, excellent care and I would return there for procedures if necessary.
- This was the most organized well run procedure I have ever had. I was in and out of there in no time at all.
- I was very worried. I wish the prep before was better less preparation. I had an excellent experience . All staff was friendly helpful knowledgeable. I met Dr kandapalli and he was great
- Gulf Coast Endoscopy Center lived up to my expectations and the recommendations of my neighbors! Highly recommend this Center.
- The entire staff was professional and courteous. I dreaded having this procedure done but, the staff made me feel relax and comfortable.
- My wife had her Colonoscopy last week. I had mine yesterday. We both feel every single person we interacted with was incredible, knowledgeable, friendly and caring! Thank you!
- From the time I entered the facility until the time I exited, everybody was helpful professional explained everything and when we ran into a little bit of problems with getting my IV in my nurse knew to go get someone else for help that's what you call a professional, caring person everyone else Was awesome and I want to thank everybody for their help. To everyone well wishes of health, wealth, and happiness.
- Excellent treatment and excellent facility Staff is so wonderful
- Have been there several times. Entire staff is outstanding.
- The entire staff is exceptional at this facility. Everyone I met was welcoming, efficient, and friendly
- Dr. Agnello is a rare physician that is both highly competent and has EXCELLENT patient skills. She is also kind. So it's a bonus when the support staff mirror that of the Doc. Everyone was sincerely kind and caring and professional. It is obviously a well oiled machine. Thank you.
- Everyone who took care of me were courteous, friendly and peofessional: Tammy, Becky, Carol, Beth and Kelly. Could not ask for better care
- Made me feel comfortable and explained things to me. Kept me informed entire time and were courteous.
- Very professional staff. It would have been helpfull if scheduling staff had provided location of surgical building since it was seperate from office where we met with the PA.
- I cannot say enough good things about my experience, and the high level of care I received from every single member of your staff. Everyone was kind, professional but very caring, and made me feel comfortable and much less stressed.
- Best doctor around. This is the 2nd time there, and always being taken care of.
- Right from the beginning when I scheduled my appt to the end when the nurse walked me out the door everything went smooth. Just that I hoped it would. Everyone was professional and knew their job at hand. Thank you

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- I had a great experience at Gulf Coast Endoscopy for my recent colonoscopy with Dr. Katie Agnello. From start to finish, the whole team was fantastic. The anesthesiologist took the time to talk with me beforehand, answer my questions, and calm my nerves, which made all the difference. Dr. Agnello and the staff were professional, kind, and made the entire process surprisingly smooth. I felt well cared for every step of the way. Highly recommend!
- I have had several procedures here and every time I have had great results and the staff is extremely fantastic to work with. The wait time is great and your in and out just like they say on the paperwork they provide you in advance. Very professional
- Lori, Janet, Sharon and Tammy (receptionist) were all caring and made me feel comfortable. Thank you.
- Very professional staff running things like clockwork.
- From the time that I arrived, Greeted by Kathy, then Taken in by Lori ~ prep nurse then taken in by Brien and Pam then met Christine (I believe) Assistant to Dr. for procedure then Dr. Katie Agnello after procedure was completed to recovery Beth. All were very Personal, Professional & Very informative as well as a follow up call as of this morning. To see how I was doing. Great Team!!!
- Everyone I encountered was extremely nice and made me comfortable. The procedure was easier than expected and any question or concern I had was answered in a way I could understand.
- I am very satisfied with the staff. Prep was not difficult. Procedure was painless.
- Everything was handled extremely well and I even got taken in for the procedure early. All the staff was caring and competent.
- Everyone is courteous and professional. They explain everything that is going on and ask if you have any questions. Great place to go.
- From the time I walked into the front door till I walked out everybody I talked to was wonderful. Any questions I had were answered and everybody was eager to make sure I had a pleasant experience. Very grateful to all I had contact with.
- Everything was better than expected. Everyone was very kind, understanding and patient. From beginning to end was a good experience.
- The staff was exceptional! The preparation nurse was very kind and totally professional. A real pro! Everything was like a well oiled wheel. Everyone did their job and yet took time to respond to my concerns. When in the operating room, each attending nurse told me who they were and what was about to happen. The doctor introduced himself and assured me I would be fine. When I awoke the kindest discharge nurse filled me in on what was done, and the attendant walked me out of the clinic to my ride home. The next day I received a call from the center asking how I was feeling. I said I feel great! I highly recommend this group and doctor for your procedure.
- Dr K and staff were professional and provided outstanding care. Doctor one of the best and highly recommend his medical service . Kathy /Lori /Beth /kelly all excellent caring professionals .
- All staff Very Professional, efficient and streamlined throughout the appointment. Highly recommended!
- The beginning of my first appointment in the office all the way to the Endoscopy, I felt respected. Everyone is very kind, supportive and professional. I would recommend this office to anyone and also recommend Dr Lopez. Dr. Lopez listened to me and helped me.
- Entire staff was terrific, but especially Brenda, who managed to put a needle in my hand without any problem!
- Doctor and all the medical staff was excellent. Very professional , pleasant and a lot of attention to me and my needs. They take time to ask me questions and gave me answers to all my concerns. I was very satisfied with the service I had received at the Center.

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- My experience at the Gulf Coast Endoscopy Center was superlative in every way. The medical care by my physician and the anesthesiologist exceeded my expectations. The patience, respect, and compassion extended by all staff at all times are extraordinary measures of their professionalism and worthy of acknowledgment.
- The facility process was by far the best I have experienced. I especially appreciated the clear and concise paperwork, that was given to me prior to departing, about was done/found during my procedure. I also want to note that I found the nurses to be especially kind, efficient, and helpful. I would definitely recommend this center.
- Everyone of your staff that I interacted with was great. Polite, professional, answered all my questions, made me feel at ease before and after the procedure.
- Experience overall was very good from intake to recovery. Nurse staff particularly courteous and helpful. Procedure process with Dr. Lopez and staff -- no problem and went well. Thanks to all.
- Wonderful Drs . My husband use Dr Rabi Kondapalli an I used Dr Ricardo Lopez-Valle Wonderful caring informative Drs Staff before an after procedure are so attentive a nice . Make you feel so comfortable an you get a day after call to make sure your ok
- If you have to have a colonoscopy this is the place to go. Every member of the team was friendly, courteous and professional.
- Have another one in 3 months, will be perfectly fine knowing how great the people were. Everyone was so caring and made sure you understood everything and what to expect.
- First Class 5 out of 5 star service. I had a wonderful experience from a well trained, confident and compassionate team at Gulf Coast Endo. Special shout out to Lori, Terra and Dr Agnello.
- Top notch facility from the receptionist, to pre-op to discharge. This is my second time visiting and would highly recommend Gulf Coast.
- I especially want to give a shout out to Brenda, who was phenomenal. I was so grateful for her expertise and compassionate care.
- I felt very well cared for and valued throughout my procedure
- I had an excellent experience at the center. The entire staff was compassionate and professional. Considering it was a colonoscopy I could not have had a better experience.
- Very satisfied with my doctor recommending Gulf Coast Endoscopy center. Everyone was very helpful and caring.
- Dr. Taylor was very helpful at my scheduling appointment. On the day of the procedure she was friendly and explained everything. I felt I was in good hands. All the staff were excellent.
- I addressed my concerns about receiving anesthesia with the nurse anesthetist. I had severe burning in my hand when anesthesia was administered in other facilities in the past. She did an excellent job and I didn't experience any pain.
- Dr Taylor an her staff are example of great professional an competent care
- Every single individual I interacted with was nothing but friendly, professional and accommodating. Could not have been a better experience. Thank you!
- I was very pleased with this facility and all the staff. From the first time meeting Dr. Lopez I felt very comfortable with him, he's very pleasant ant takes time to ask questions and give answers. I would highly recommend him and the facility.